

### Today's seminar will begin shortly

### Please complete your phone connection now:

- 1. Dial the toll free number 1 866 275 3495.
- 2. Enter the meeting number \*4671867\* on your phone keypad. Enter the star (\*) key before and after the meeting number.

New step! **3. Identify yourself**. Using your phone keypad, enter the unique <u>5-digit participant number</u> from the bottom of your Voice Connection box. Enter the star (\*) key before and after the number.

Tip: Find your Voice Connection Box near the lower right hand corner of your screen.

Thursday, January 22, 2008



# Contending with Economic Uncertainty

State Arts Agency Strategies and Perspectives

If you have just arrived via the Web, complete your phone connection. Dial 1 866 275 3495 and identify yourself using the 5-digit number provided in the Voice Connection box.



### **Your Hosts**



**Kelly Barsdate** *Chief Program and Planning Officer* 



**Eric Giles** *Learning Services Manager* 

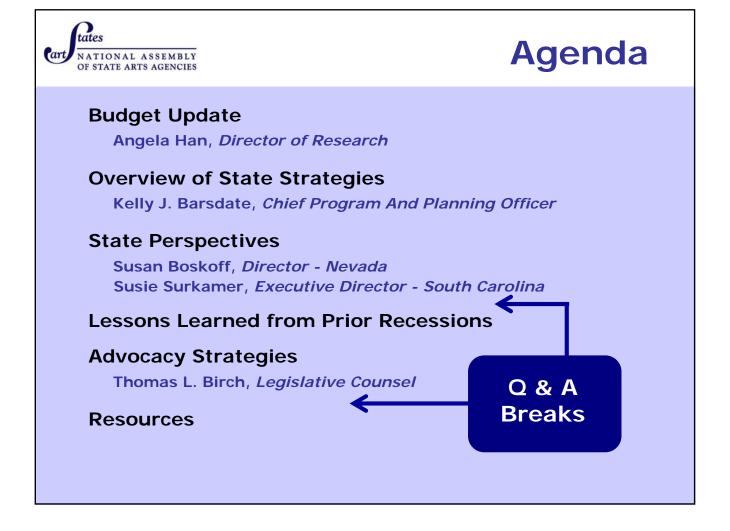
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### **Tech Tips**

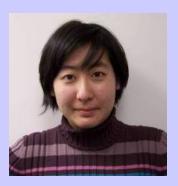
- View all participants in the roster to the right.
- Use the "Chat to:" box at any time to submit a question or get technical help.
- During Q&A breaks, we will unmute individuals with questions.

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# **Budget Update**



**Angela Han** *NASAA Director of Research* 

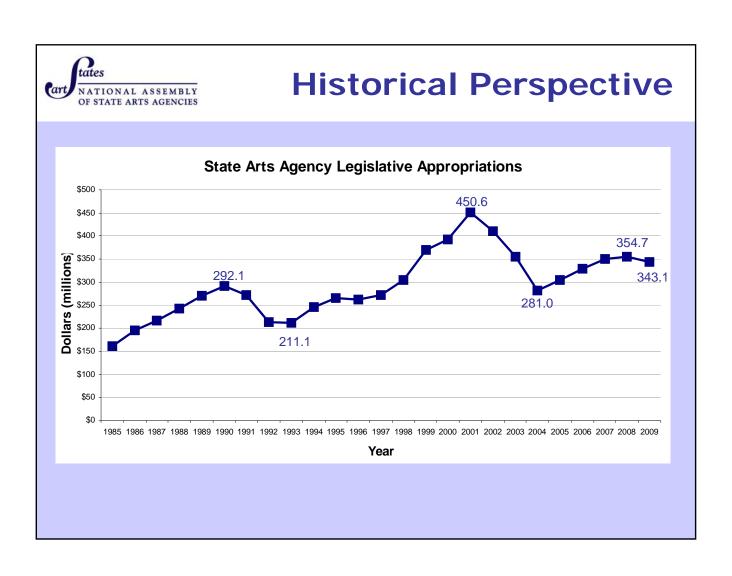


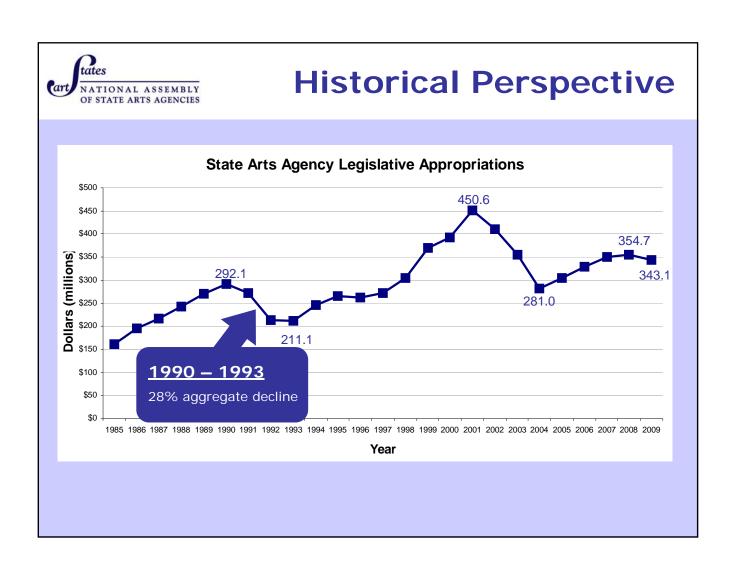
### FY 2009

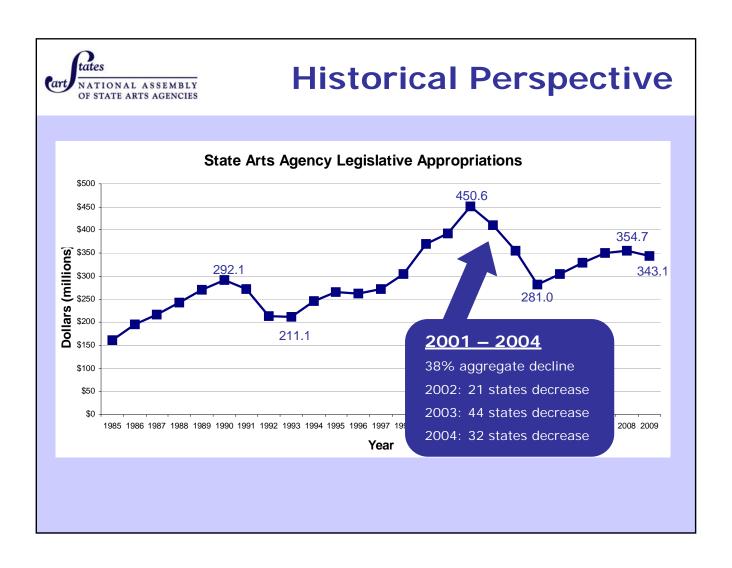
- \$343.1 million in appropriations to state arts agencies
- 3.3% decline from 2008 (\$11.6 million)
- \$1.12 in per capita spending

#### SAA Total Legislative Appropriations Changes FY 2008-2009

Increases	
Number of SAAs	21
Number of SAAs up 10%+	5
Median percent change	5.0%
Flat Funding	
Number of SAAs	11
Decreases	
Number of SAAs	24
Number of SAAs down 10%+	11
Median percent change	-8.5%
All States	
Aggregate percent change	-3.3%
Median percent change	0.0%









### **Future Outlook**

- 2009: \$40 billion budget gap closed to date, 18 states reporting negative growth budgets
- \$200 billion budget gap over the next two years
- Theme: UNCERTAINTY



### **State Strategies**

How are state arts agencies helping constituents?

What strategies are state arts agencies adopting?



- Assessing conditions
- Facilitating connections
- Promoting wise management
- Providing financial assistance
- Encouraging civic action

- Surveys of conditions in the field
- Structured dialogues
- Reporting on issues and impact



- Assessing conditions
- Facilitating connections
- Promoting wise management
- Providing financial assistance
- Encouraging civic action

- Convening constituents
- Sharing information
- Encouraging collaboration
- Keeping people informed

NJ Arts at a Crossroads: Finding Creative Solutions in Tough Economic Times





- Assessing conditions
- Facilitating connections
- Promoting wise management
- Providing financial assistance
- Encouraging civic action

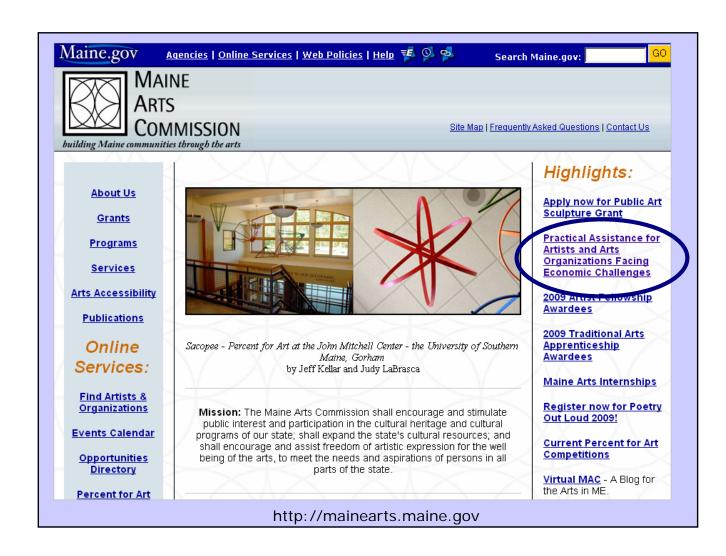
- Expert advice
- Training
- Tools
- Technical assistance

#### ☐ Be certain adequate controls are in place – take immediate steps Cash flow history and projection – revisit underlying assumptions □ Internal controls STRATEGIES FOR SURVIVAL □ Review bookkeeping procedures – accuracy and timeliness □ Reporting – increase transparency, reliability, validity, timeliness □ Required payments (withholding taxes) and timing CHECKLIST M ☐ Identify what is negotiable – leases, pre-payment credits, sharing services November 12, 2008 □ Seeking advise Williamsport, PA ☐ Communications (maintain visibility, speed/guerilla planning, reputation, and critical importance of personal contact) The Pennsylvania Council on the Arts (PCA) convened a panel of experts to consider strategic choices in a turbulent financial climate □ With board This check list was created as a resource for non-profits as ■ With bank/lender/credit holders/creditors they plot the road ahead in uncertain times. ☐ With funders – new measures, donor management strategies; don't stop asking ■ With audiences - marketing, technology ☐ Align your messaging to your constituents' realities □ Crisis – Stay calm; Don't circle the wagons; Make certain bad news rises to the Only months into a alobal economic crisis, there's insufficient data to assess the long top; No surprises; Know who delivers your messages and to whom; Maintain term impact of economic news. More bad news is possible. good media relationships There are actions and implications for the present. We know that communication is □ Ask stakeholders for specific tangible things/actions important – with your leadership, your constituents, your funders, your creditors. We ☐ Don't assume all funding will decrease; new tax policies and federal spending hope this gives you an overview and asks some basic questions you can use to begin may mean increased deductions and opportunities working with your boards and staff. □ Advocacy ☐ Overview ☐ Tough choices (is shrinking the best option) □ Understand news about the economy – pay attention by be circumspect ☐ Priorities with respect to core mission □ Duration – potentially 2-3 years, longer impact and even longer recovery □ Trends – credit, banks, loans, investments, philanthropy □ Scenario planning – 10%, 20%, 50% or more reductions in income □ Programming – what's working, what isn't, check alignment with core mission, □ Past experiences – what arts organizations have done in past recessions program costs and benefits □ Initiatives – suspend/postpone/terminate ☐ Revisit Underlying Assumptions – engage your board Capital projects and endowment campaigns ☐ Staffing – salary cuts, furloughs, decreasing benefits, making payroll, Reduction In ■ Budget – check income and expense projections; look for savings Force (RIF) ☐ Strategic Plan - check underlying economic assumptions (current and for years ☐ Endowment – draw down (legal issues), goals, investment strategies ☐ Pricing □ Spot check your strengths and weaknesses ☐ Revisit and reaffirm your core mission □ Shared resources □ Consider possibility that former givens might change (eg. tax exemptions, PILOTs, ☐ Find opportunity in crisis RAD/hotel tax income) ☐ The urgency needed for beneficial change ☐ Tough choices leading to new and better business model



- Assessing conditions
- Facilitating connections
- Promoting wise management
- Providing financial assistance
- Encouraging civic action

- Sustaining key categories
- Flexible matching
- "Quick turnaround" grant options
- Referrals to other funding sources



#### MusiCares Foundation

MusiCares provides a safety net of critical assistance for music people in times of need. MusiCares' services and resources cover a wide range of financial, medical and personal emergencies, and each case is treated with integrity and confidentiality. MusiCares also focuses the resources and attention of the music industry on human service issues that directly impact the health and welfare of the music community.



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#### Authors League Fund

The Authors League Fund helps professional writers and dramatists who find themselves in financial need because of medical or health-related problems, temporary loss of income or other misfortune. The Fund gives open-ended, interest-free, no-strings-attached loans. These loans are not grants or scholarships meant to subsidize personal writing projects. It should be kept in mind that the Fund's resources come from other professional writers.

#### The PEN Writers' Fund

The PEN Writers' Fund is an emergency fund for professional—published or produced—writers in acute, emergency financial crisis. Depending on the situation, the Fund gives grants of up to \$2,000. The maximum amount is given only under especially dire circumstances and when monies are available.

#### PEN American Center - Additional Emergency Fund Links

A listing of national and regional emergency grants available to writers in acute financial crisis. Please contact the

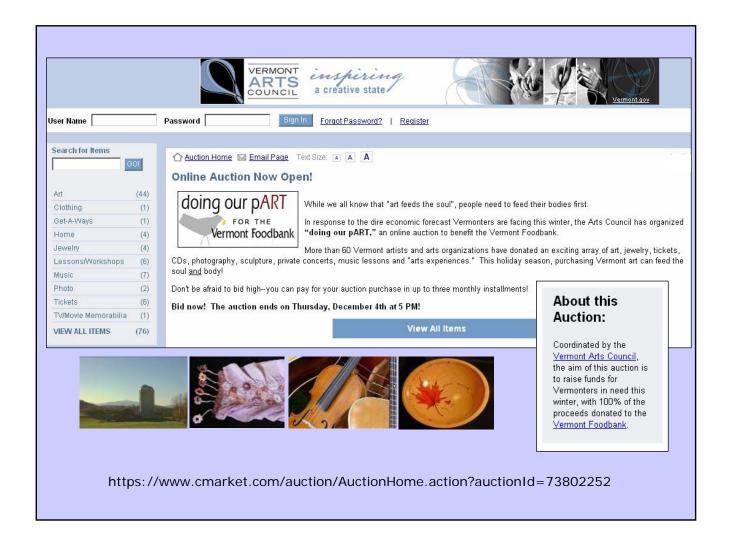


organizations directly for more details. Self-published authors or those published by vanity presses are generally not eligible. We hope this is helpful.



- Assessing conditions
- Facilitating connections
- Promoting wise management
- Providing financial assistance
- Encouraging civic action

- Promoting the value of the arts
- Encouraging advocacy
- Inspiring service to the community





- Grants
- Administration
- Communications
- Relationships
- Positioning



- Grants
- Administration
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- Relationships
- Positioning

- Reducing or capping amounts
- Adjusting final payments
- Consolidating categories
- Carrying over panel scores
- Restricting new applications
- Suspending or eliminating programs



- Grants
- Administration
- Communications
- Relationships
- Positioning

- Conducting virtual or smaller panels
- Suspending selected activities
- Furloughing or reducing staff
- Balancing operational and strategic planning
- Restricting travel
- Paying forward



- Grants
- Administration
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- Relationships
- Positioning

- Increasing agency outreach
- Promoting the arts as "part of the solution"
- Keeping the field informed
- Maximizing electronic communications and networking



- Grants
- Administration
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- Positioning

- Strengthening relationships within state government
- Partnering to augment capacity and influence
- Informing and engaging council members
- Harmonizing advocacy efforts



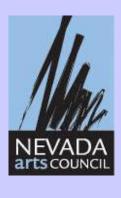
- Grants
- Administration
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- Demonstrating value and relevance
- Providing strong arts leadership
- Maintaining a long term perspective

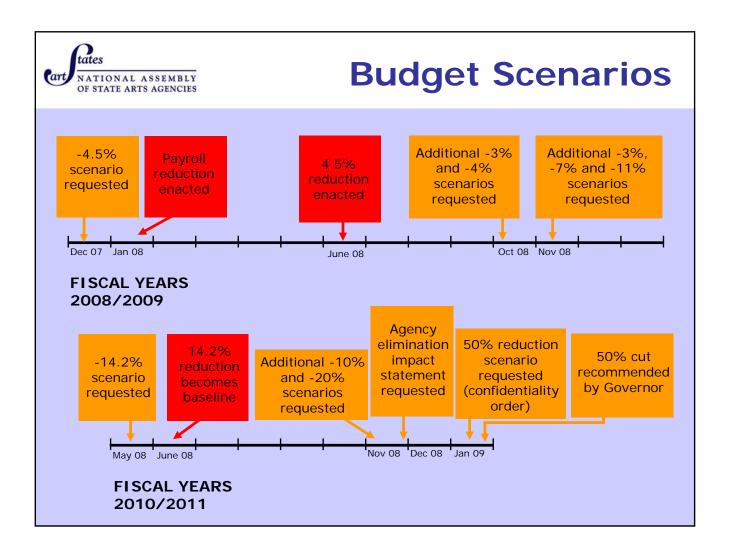


# **State Perspective**





Susan Boskoff, Director





### Preparing for an Economic Tsunami

- Balance increasing administrative demands and agency operations
- Assess external environment
- Review/implement ways to lessen grantee burden
- Strengthen arts engagement
- Pay it Forward



# Learning from an Economic Tsunami

- Reposition agency as small business administration
- Assess training and learning needs of staff/board
- Assess training and learning needs of core constituents
- Turn a crisis into a catalyst for change

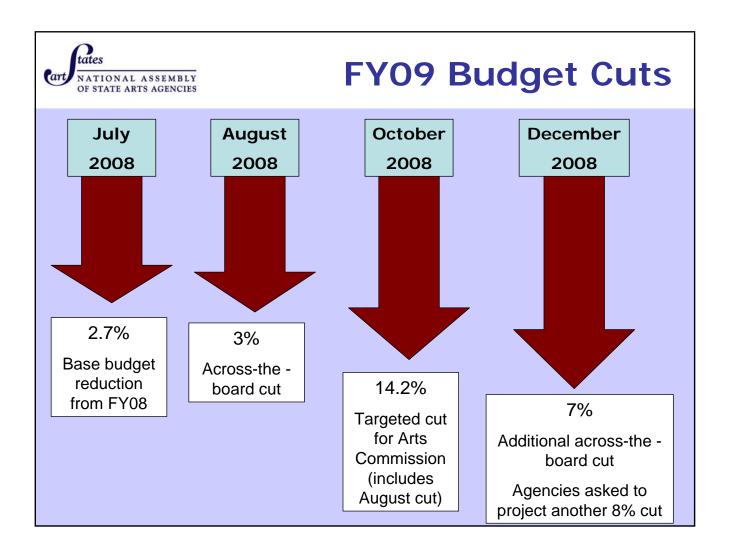


### **State Perspective**





Susie Surkamer, Executive Director Ken May, Deputy Director





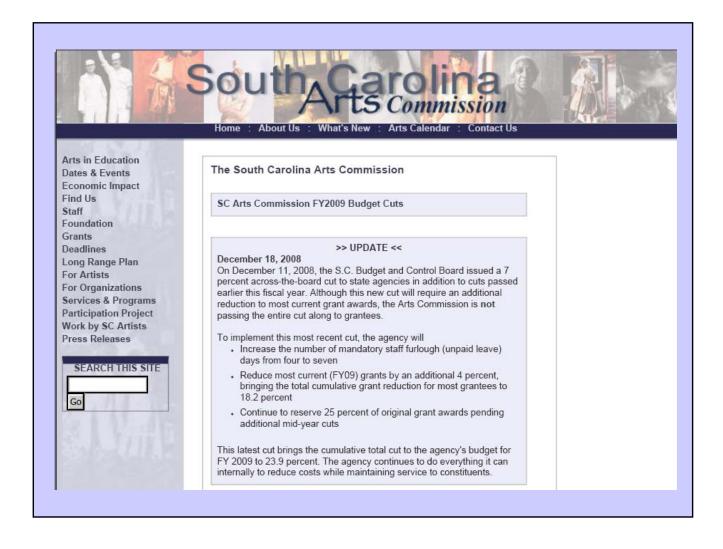
### **Strategies**

- Reduction in grant awards roughly proportional to size of appropriations cuts
- Some grantees rolled over to next year, some programs suspended
- Technical assistance (curated resources)
- Reduced required match in one grant category (arts facilities)



### **Communications**

- Conference calls direct interaction with Executive Director to ask questions after first round of cuts.
- Website updated frequently with new information related to ongoing and projected impact of cuts.





## **Internal Operations**

- Staff furloughs (increased with budget cuts)
- Holding vacancies, reducing temp hours
- Reduced all non-fixed internal expenses
- Canceled out-of-town board meeting (reduced board travel)
- Reducing staff travel (returned 2 of 3 leased state vehicles)
- Cancelled planned newsletter (reducing printing and mailing)

To ask a question, use the "Chat to:" box.



#### **Lessons Learned**

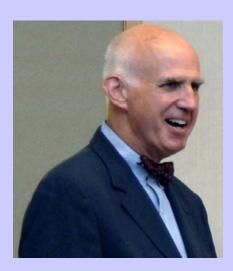
- Anticipate quick turn-around scenario planning
- Know where your agency has the greatest value and impact
- Look for the opportunities embedded in any crisis
- Maintain trust through consistent communications and transparent decision making



#### **Lessons Learned**

- Document your operational cost-savings
- Be prepared for endemic tensions to escalate
- Carefully assess policies designed to "save the day"
- Position your agency for the return of resources
- Advocacy <u>can</u> make a difference





**Tom Birch** *NASAA Legislative Counsel* 



- Establish the Arts in Public Policy
- Demonstrate Service and Economic Impact
- Document the Consequences
- Demonstrate Your Organizational Efficiency
- · Work in Coalition
- Engage Grantees and Audiences

- Serve a public purpose
- In the economic recovery plan
- Link to public policy priorities



- Establish the Arts in Public Policy
- Demonstrate Service and Economic Impact
- Document the Consequences
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- · Work in Coalition
- Engage Grantees and Audiences

- Economic downturn hurts your beneficiaries
- Public arts funding serves the public.
- Arts programs and community services



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- · Work in Coalition
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- Data tell the story
- Charitable giving also down
- Lost funding means lost jobs



- Establish the Arts in Public Policy
- Demonstrate Service and Economic Impact
- Document the Consequences
- Demonstrate Your Organizational Efficiency
- · Work in Coalition
- Engage Grantees and Audiences

- Show the benefits of government support
- SAA: a judicious steward of public dollars



- Establish the Arts in Public Policy
- Demonstrate Service and Economic Impact
- Document the Consequences
- Demonstrate Your Organizational Efficiency
- · Work in Coalition
- Engage Grantees and Audiences

- Develop collaborative
- Work with a statewide coalition
- Use planning to build coalitions



- Establish the Arts in Public Policy
- Demonstrate Service and Economic Impact
- Document the Consequences
- Demonstrate Your Organizational Efficiency
- · Work in Coalition
- Engage Grantees and Audiences

- Open lines of communication
- Step up online communications

To ask a question, use the "Chat to:" box.





#### Resources

#### **Agency Strategies**

- Contending with Economic Uncertainty New!
- Talking Points for State Arts Agencies
- Strategy Sampler: Constituent Assistance in Tough Economic Times New!
- Strategy Sampler: State Arts Agency Adaptations Coming Soon!
- NASAA CEO Commentary: <u>States and Economic Downturns</u>

#### **Budget Data**

State Arts Agency Budget Update

#### Advocacy

- Advocacy Strategies for Tough Economic Times Coming Soon!
- Ten Ways to Convert Legislators into Arts Advocates
- Advocacy and Lobbying: Speaking Up for the Arts
- What Do State Legislators Think about the Arts?
- NASAA Legislative Counsel Report: The Arts in Federal Economic Stimulus Legislation

#### Additional Research & Resources

- National Governors Association Arts Reports
- Research-Based Communication Tool Kit
- Arts Funding Response and Readiness Kit
- Ready to Innovate
- The Imagine Nation
- Critical Evidence: How the Arts Benefit Student Achievement

Need a password reminder? Contact Dora Shick 202-347-6352 x108 dora.shick@nasaa-arts.org



# Thanks for participating!

Questions or comments about this session? Contact Eric Giles, Learning Services Manager (eric.giles@nasaa-arts.org).