

CULTURE TRACK '14

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@LaPlacaCohen #culturetrack

What is Culture Track?

An Ongoing Study

2001

2003

2005

2008

2011

2014

An Ongoing Study

of the

Attitudes

Motivators

Barriers

of

Culturally

active

audiences

Why Culture Track?

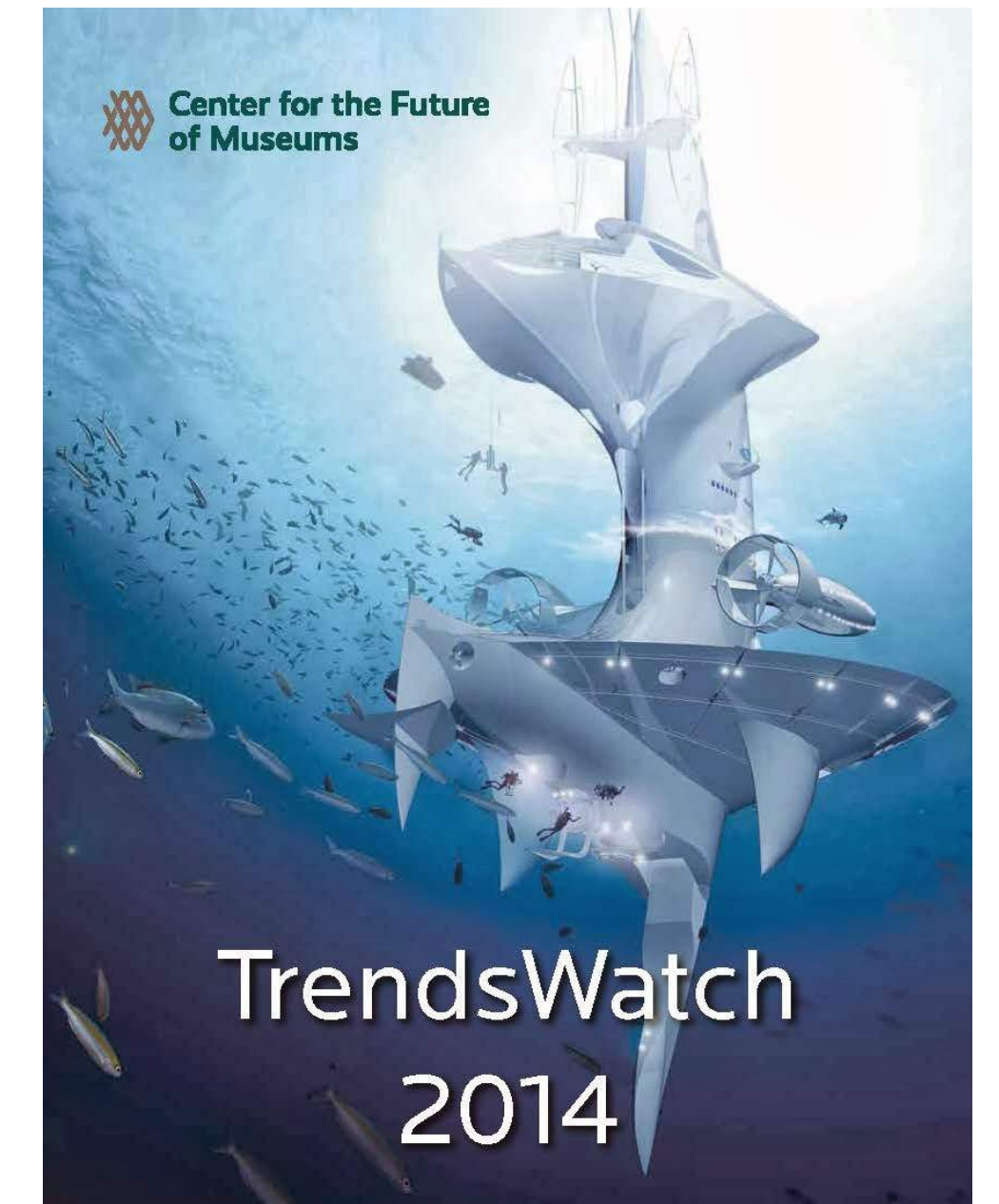
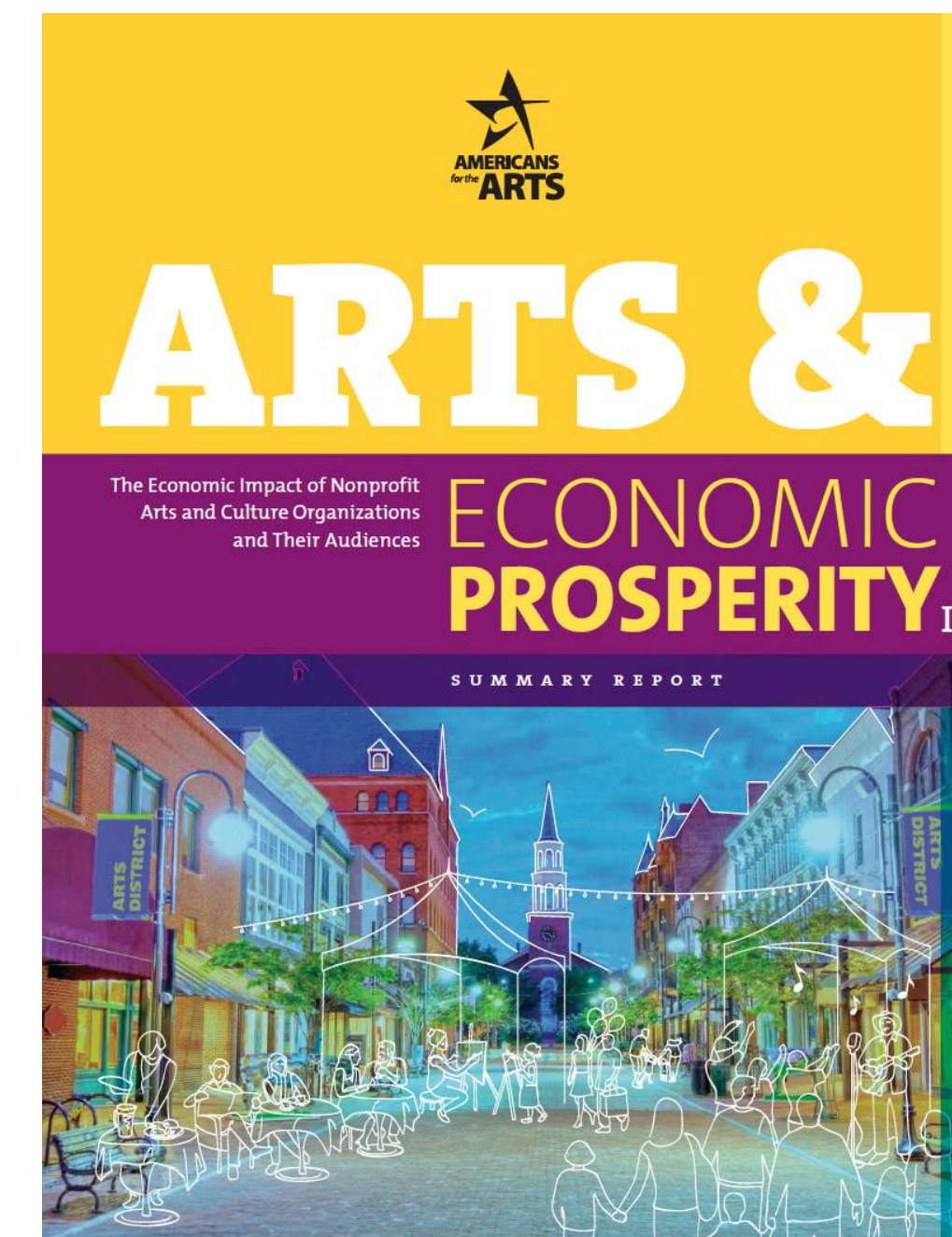
Build upon leading research studies



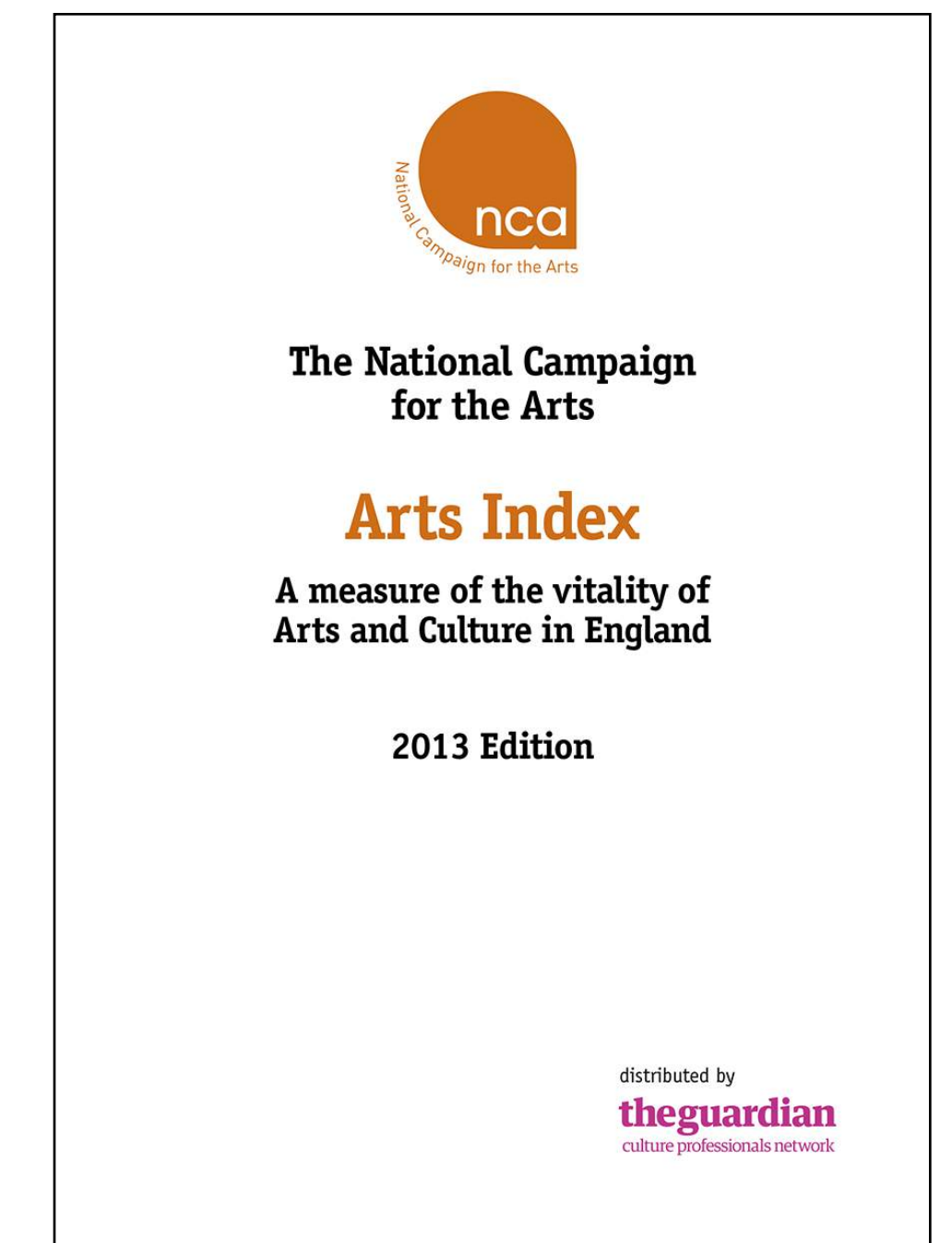
HOW A NATION ENGAGES WITH ART
HIGHLIGHTS FROM THE 2012 SURVEY OF PUBLIC PARTICIPATION IN THE ARTS



NATIONAL ENDOWMENT FOR THE ARTS



TrendsWatch
2014



Go Deeper

into meta trends, such as:

- search for authenticity
- self-curation
- collaborative consumption

Understand
what's really driving
or discouraging
cultural consumers

Understanding
today's audiences

Today's cultural audiences
are complicated and
ever-changing.

So Culture Track asked them...

what? how? why?

First, some
background

Methodology

A light blue silhouette of the United States map serves as the background for the text.

Data collected from

4,026

people in all 50 states

+/-1.6% margin of error

4 audience
segments
by age

18 to 29

Millennials

50 to 69

Boomers

30 to 49

Gen **X**

70+

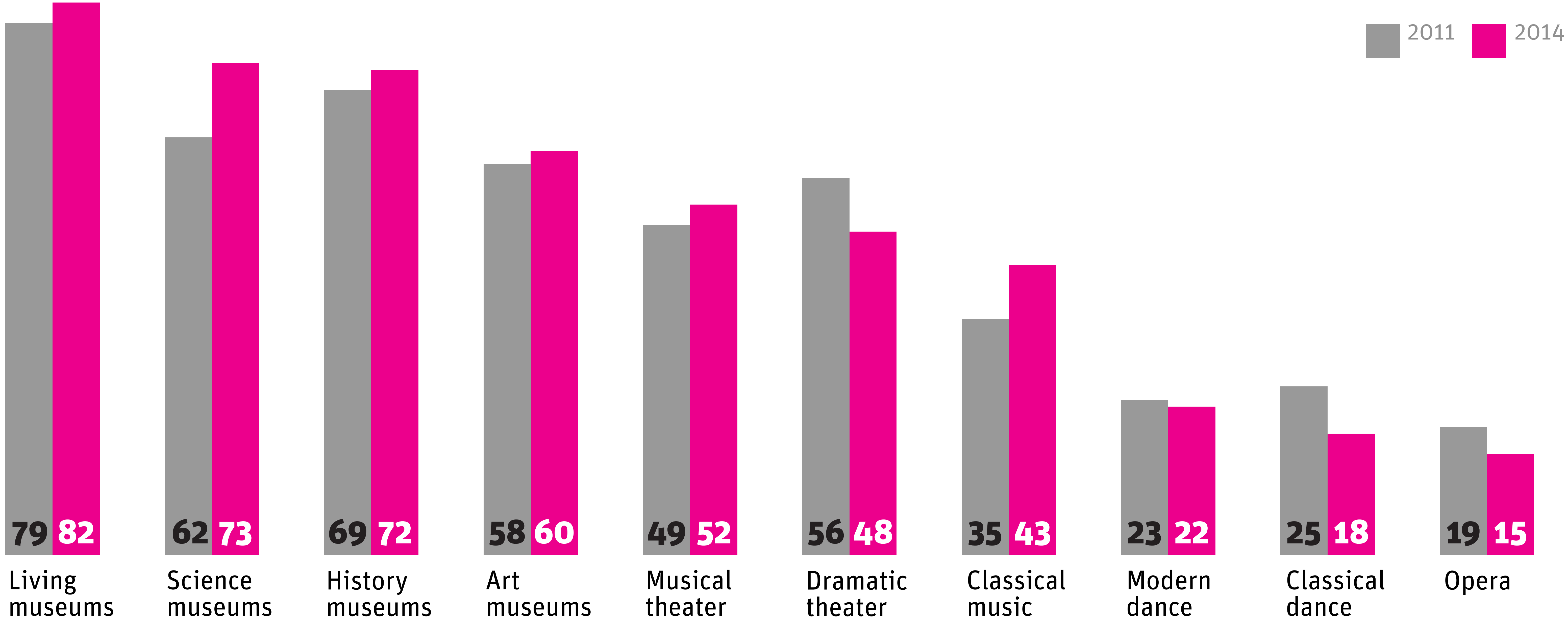
Pre-War

What we learned

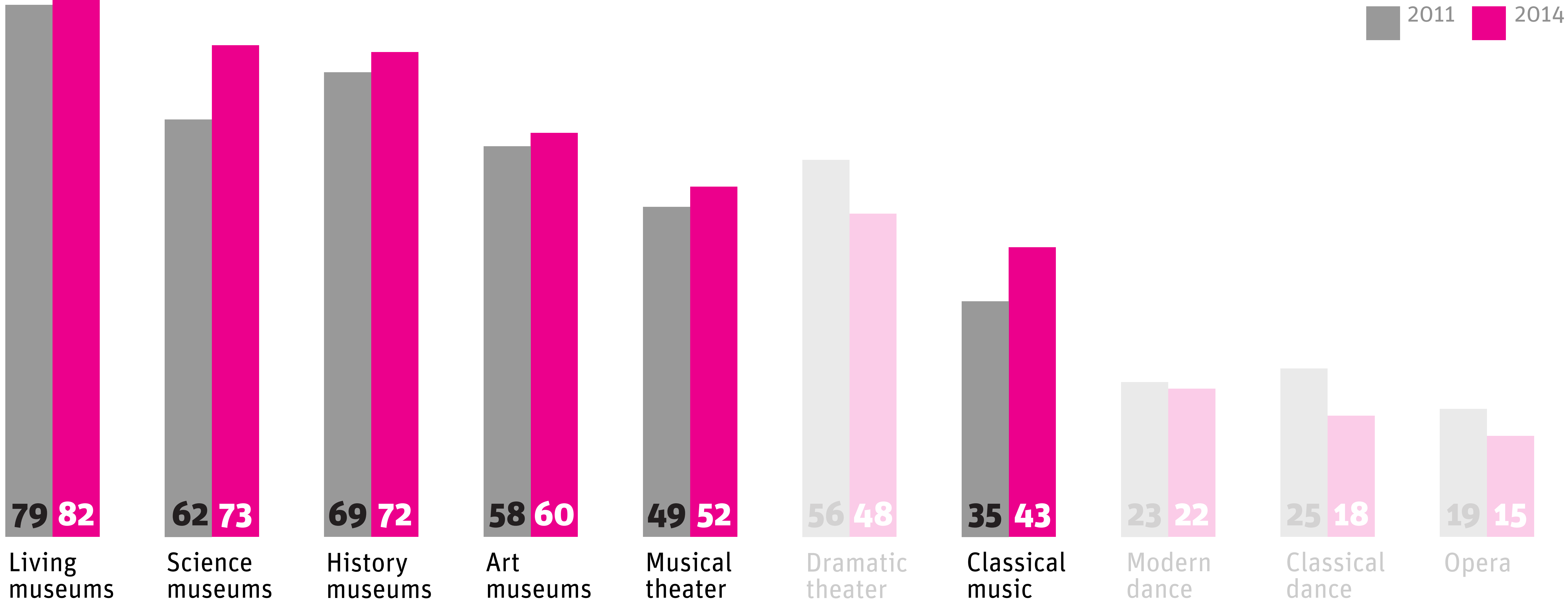
Cultural Landscape

Participation has increased
for a majority of art forms,
with some exceptions.

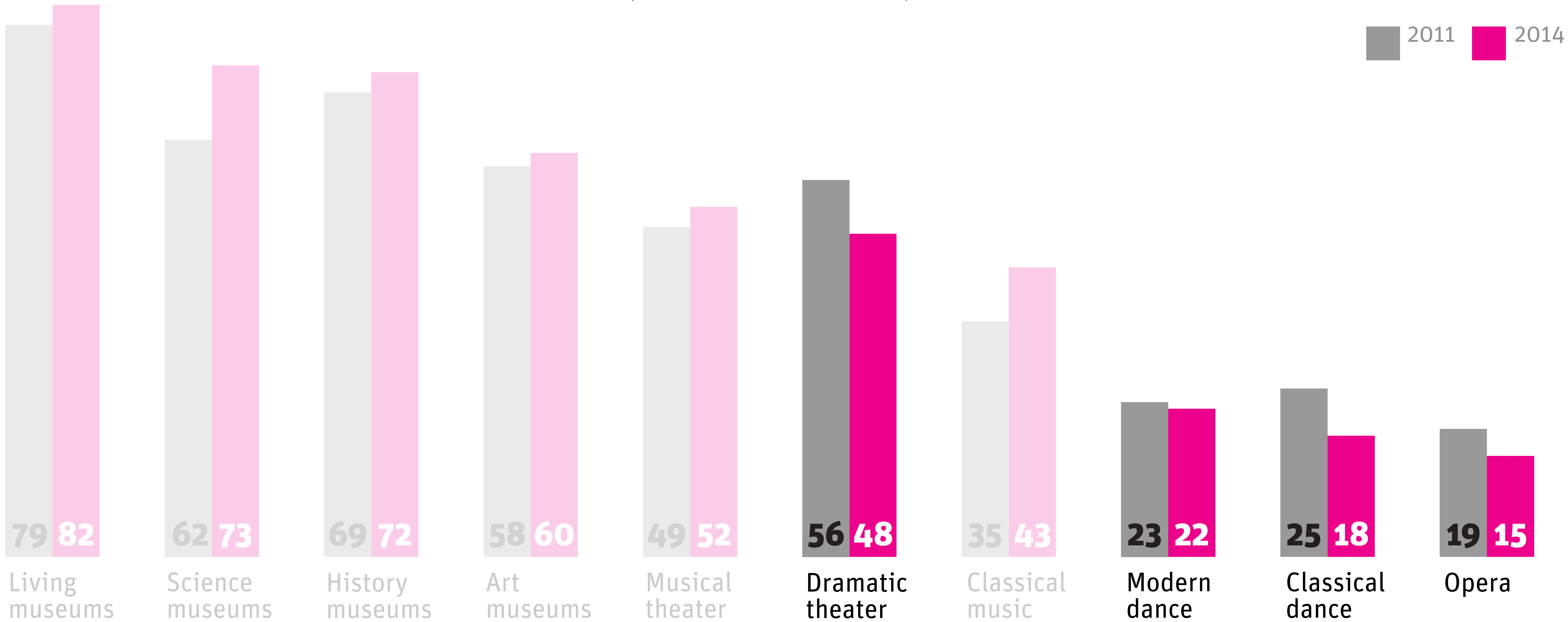
PERCENT OF RESPONDENTS WHO ATTEND AT LEAST ONCE PER YEAR



PERCENT OF RESPONDENTS WHO ATTEND AT LEAST ONCE PER YEAR (INCREASES)



PERCENT OF RESPONDENTS WHO ATTEND AT LEAST ONCE PER YEAR (DECREASES)



Although audiences are attending a wider variety of activities, frequency is down.

NUMBER OF CULTURAL ACTIVITIES ATTENDED PER MONTH

none

1 to 2 events

3+ events

2014

30%

54%

15%

2011

27%

51%

22%

2007

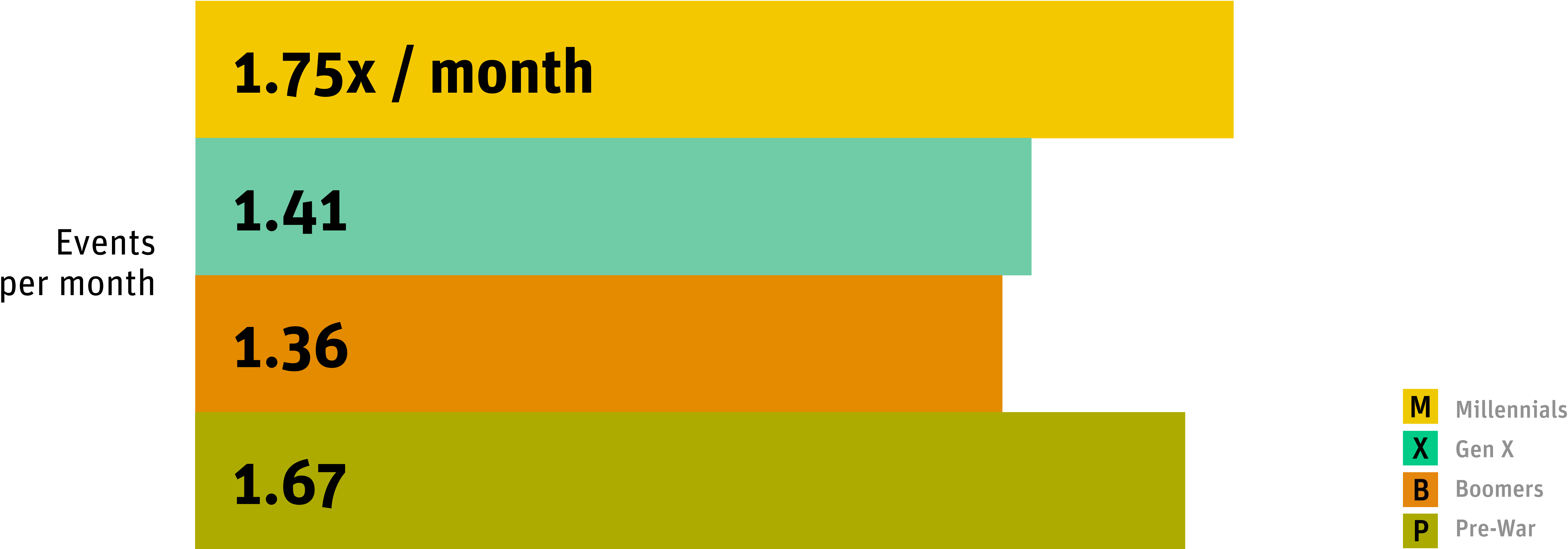
27%

42%

31%

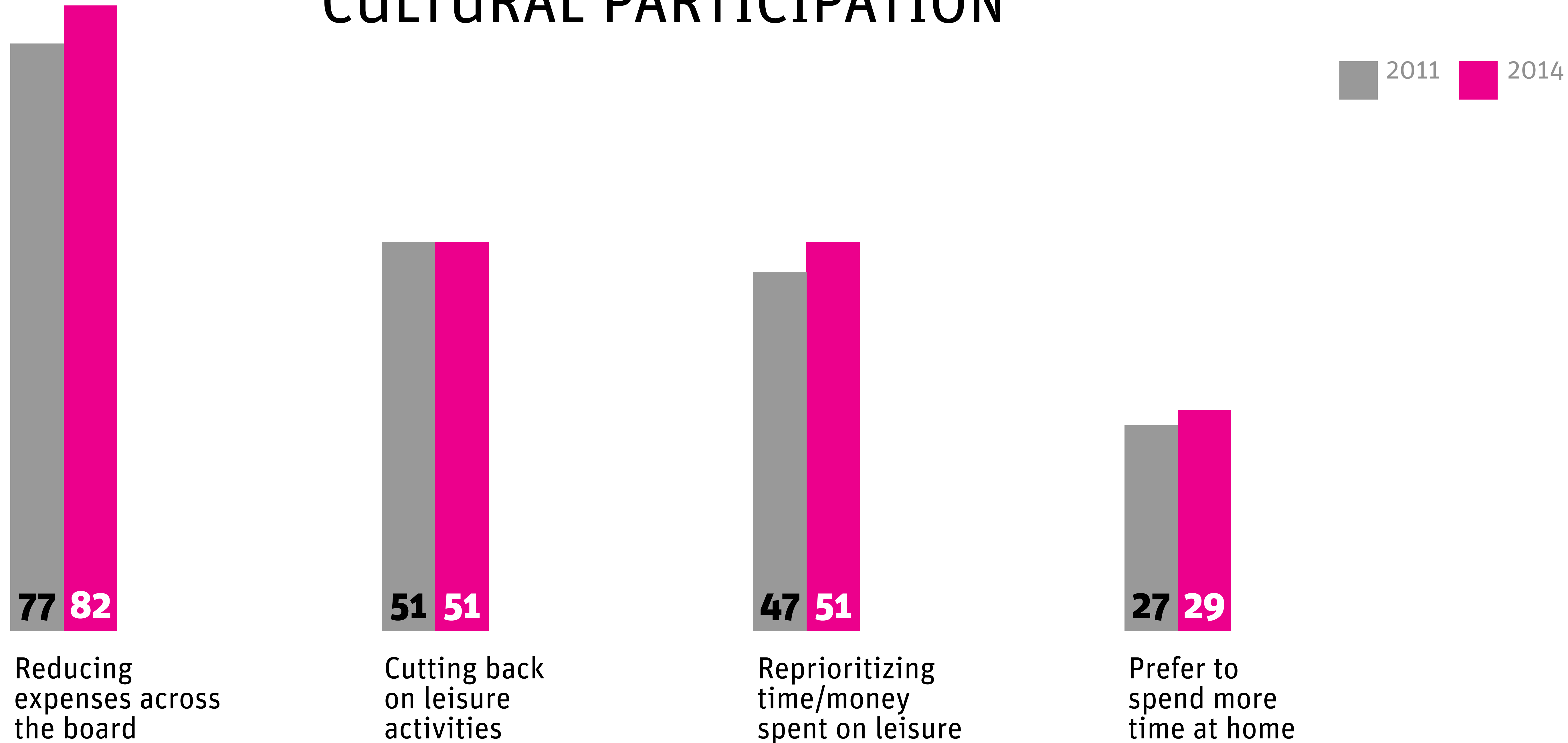
The oldest and youngest
ends of the spectrum
participate most often.

NUMBER OF CULTURAL ACTIVITIES ATTENDED PER MONTH (BY GENERATION)

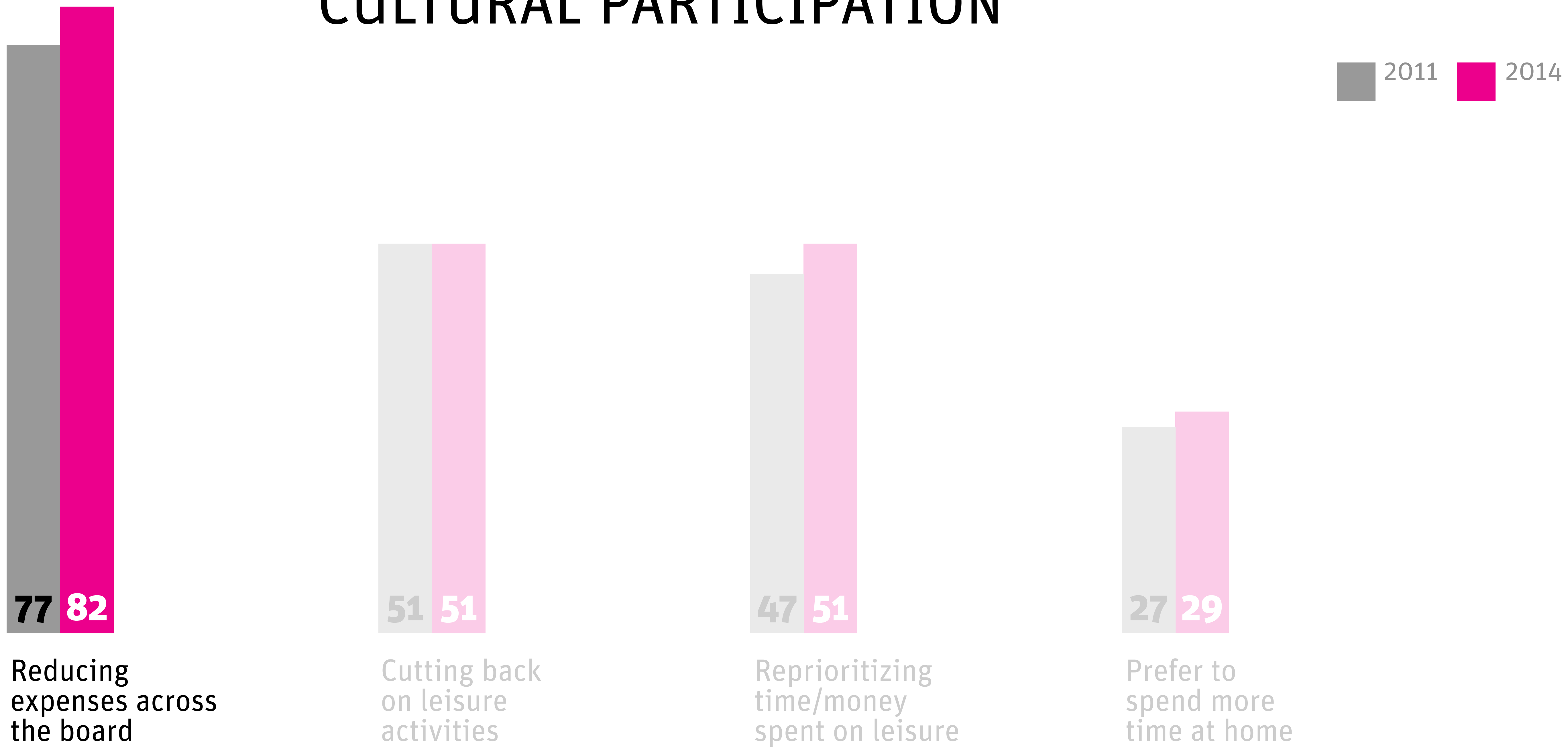


The effect of the economic downturn lingers.

ECONOMIC REASONS FOR DECREASING CULTURAL PARTICIPATION



ECONOMIC REASONS FOR DECREASING CULTURAL PARTICIPATION



But people are defining
culture even more broadly ...

... and they are open to
new experiences.



79%

define as a
cultural activity

87%

participate at least
once per year

national, state or municipal park

66%

define as a
cultural activity

34%

participate at least
once per year

broadcast of a live performance
at a movie theater

A large outdoor festival, likely the South Beach Wine & Food Festival, is shown from an elevated perspective. The foreground is filled with a dense crowd of people walking among numerous white, blue, red, and orange pop-up tents. In the background, a body of water (likely Biscayne Bay) separates the festival from a city skyline featuring various skyscrapers and industrial structures under a blue sky with scattered clouds.

64%

define as a
cultural activity

73%

participate at least
once per year

food and drink experiences

MASTERPIECE™



non-commercial television

51%

define as a
cultural activity

84%

participate at least
once per year

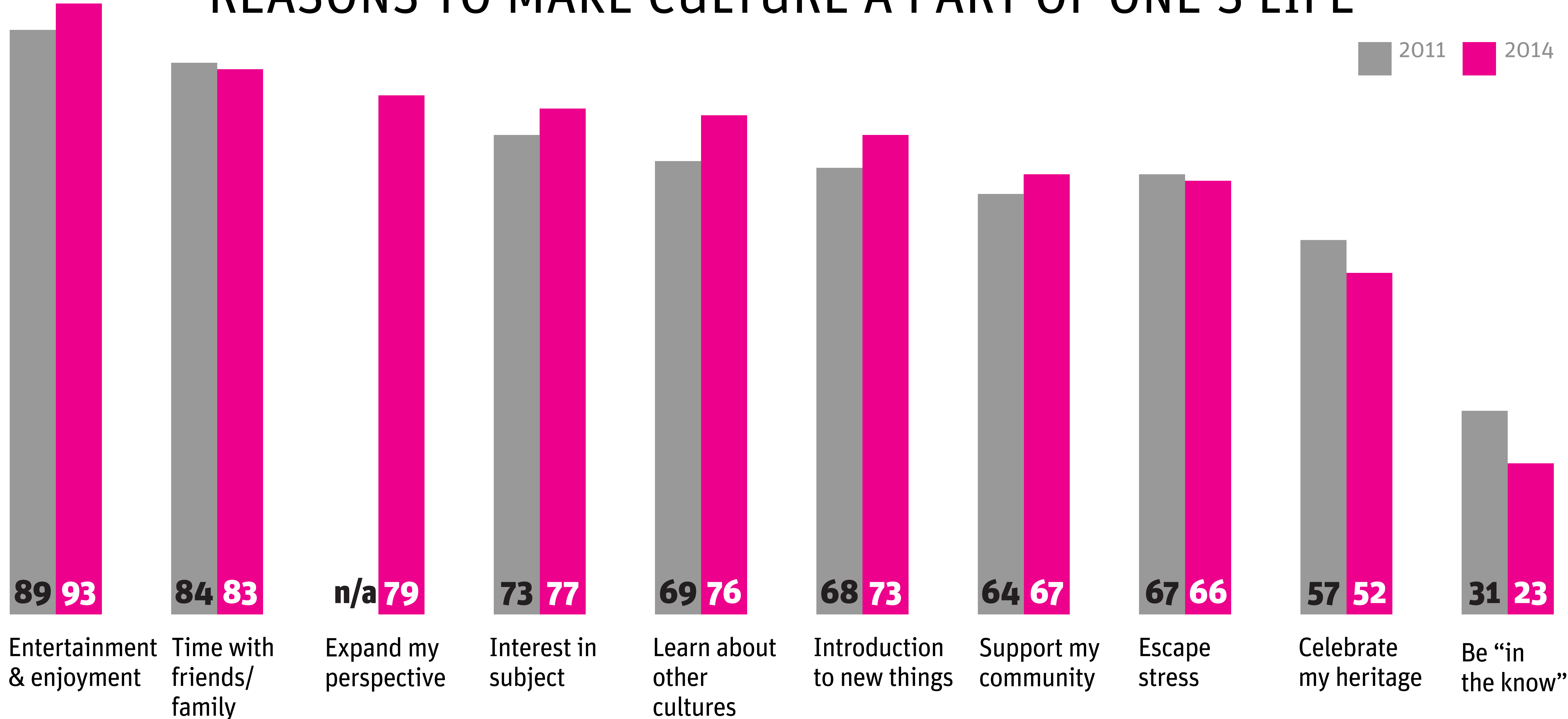
Motivators & Barriers

Cultural audiences are
seeking both entertainment
and enlightenment ...

... and it's less about being
“in-the-know” than it is about
being with who you know.

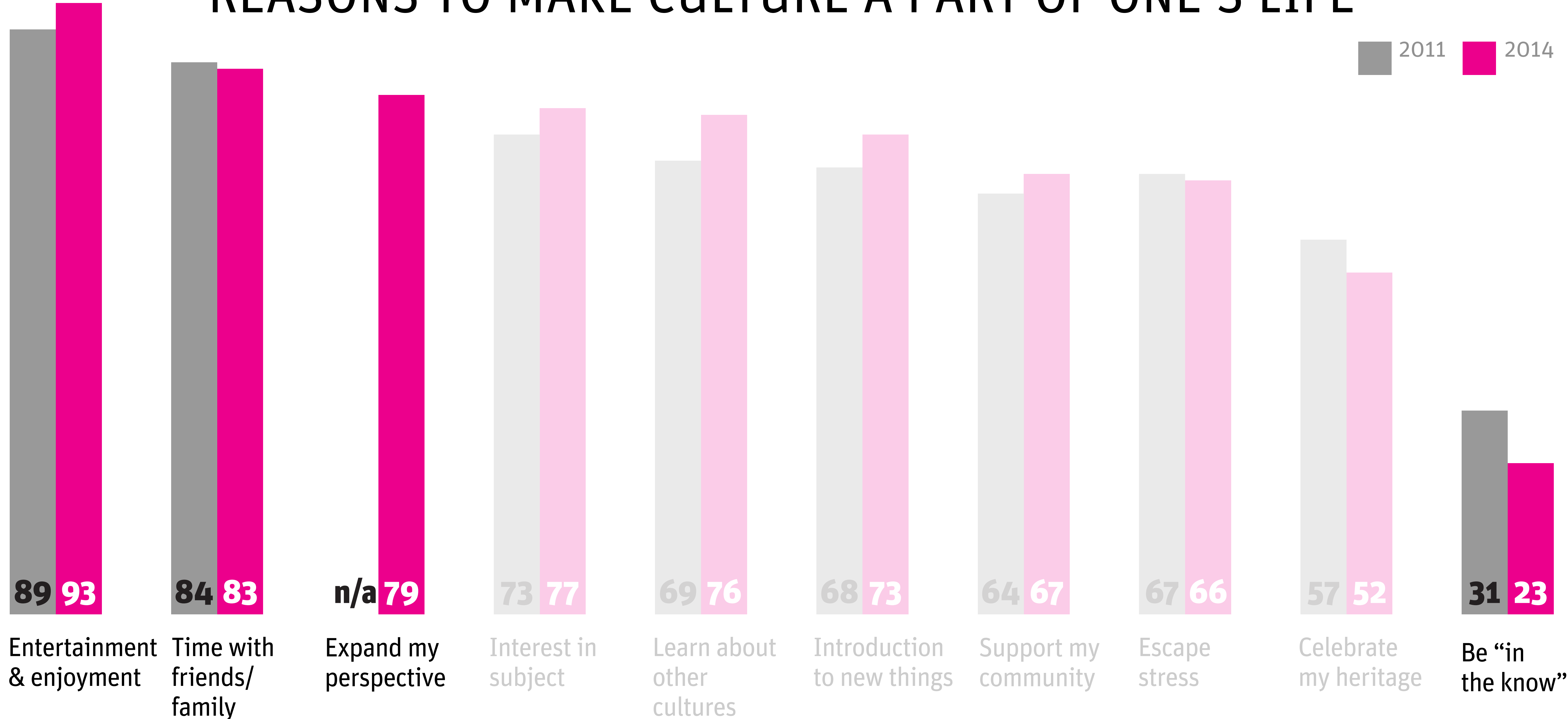
REASONS TO MAKE CULTURE A PART OF ONE'S LIFE

2011 2014



REASONS TO MAKE CULTURE A PART OF ONE'S LIFE

2011 2014

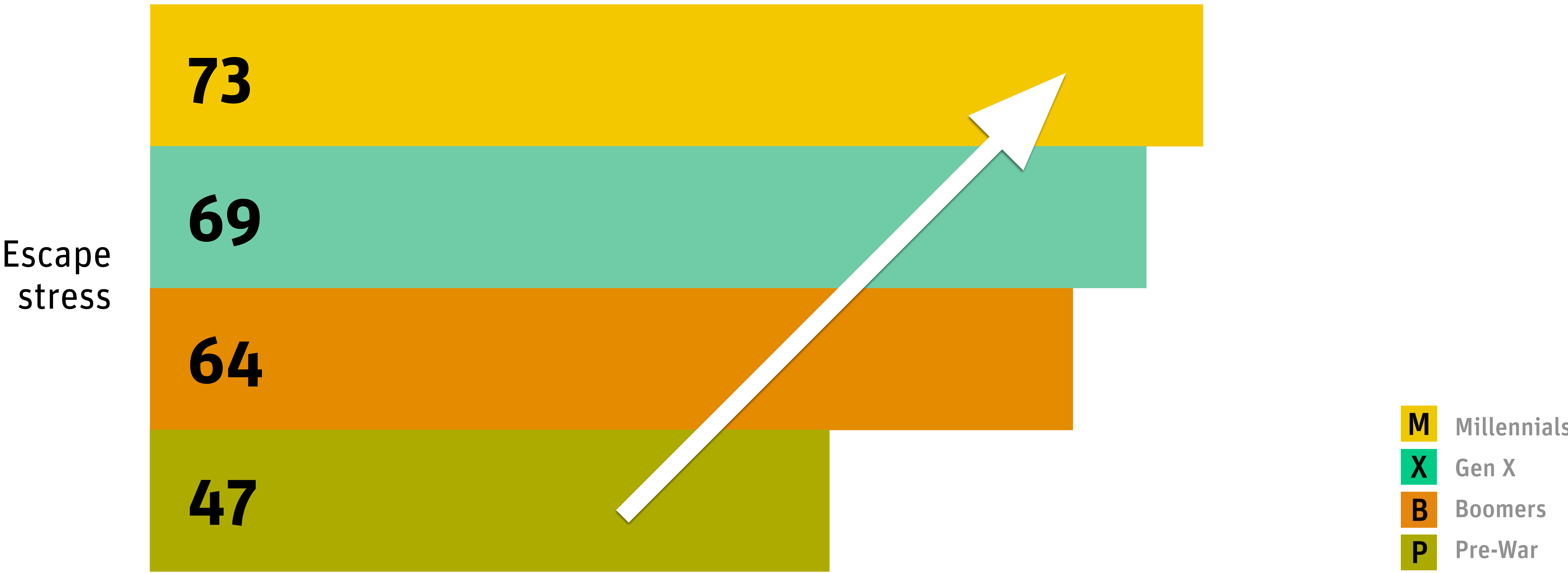


KEY INSIGHT: MOTIVATORS

Not so carefree:
The younger you
are, the more
culture is about
escaping stress.



REASONS TO MAKE CULTURE A PART OF ONE'S LIFE (BY GENERATION)

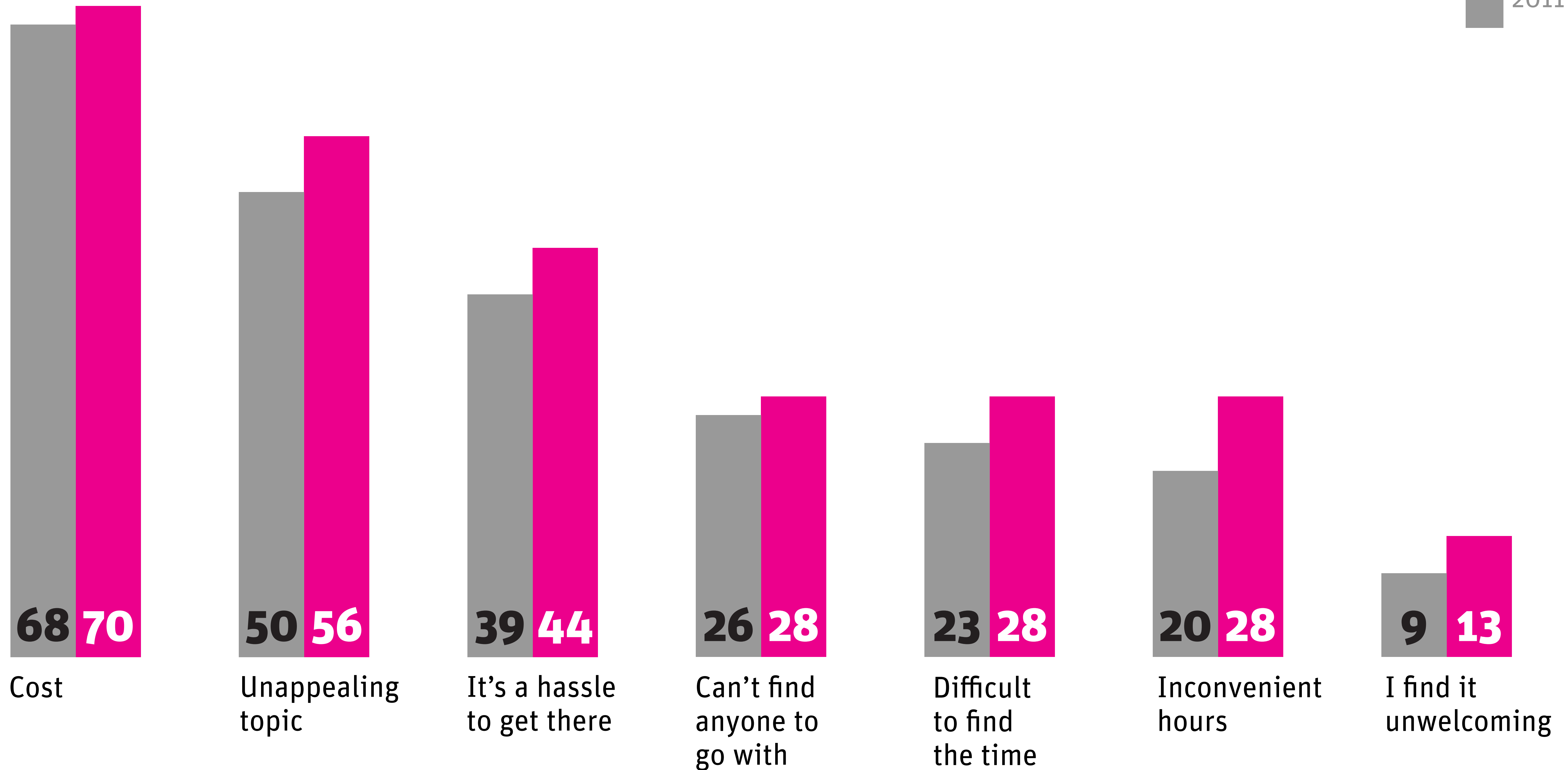


What are the big barriers?

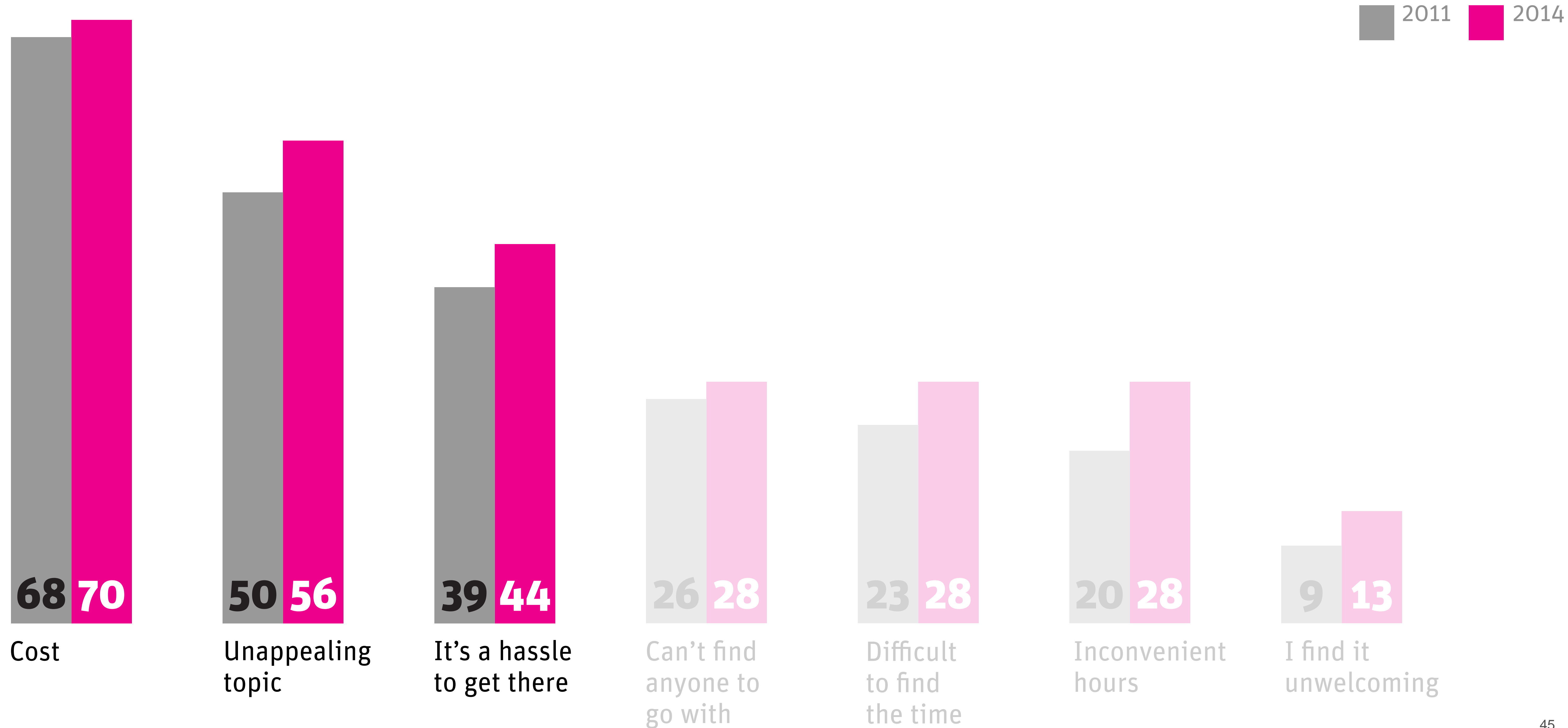
Cost, content and
(in)convenience.

BARRIERS TO ATTENDING CULTURAL ACTIVITIES

2011 2014



BARRIERS TO ATTENDING CULTURAL ACTIVITIES





KEY INSIGHT: BARRIERS (1)

Traveling in packs:
Almost 1/2 of
Millennials won't
attend if it means
going alone.

BARRIERS TO CULTURAL PARTICIPATION (BY GENERATION)

Can't find
anyone to
go with



- M** Millennials
- X** Gen X
- B** Boomers
- P** Pre-War

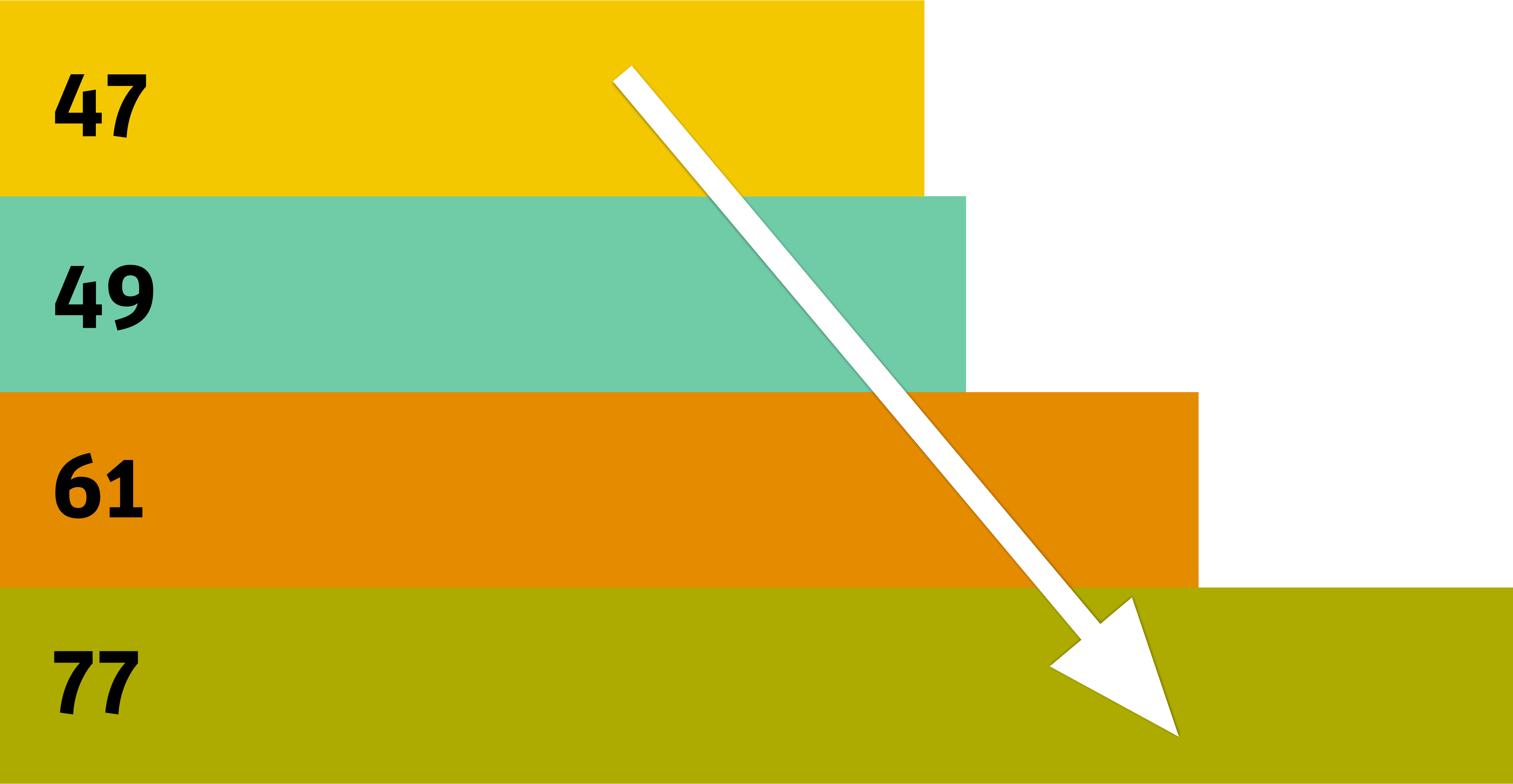


KEY INSIGHT: BARRIERS (2)

Not for me:
Over 3/4 of **P**re-Wars
stay away if they feel
the programming is
not for them.

BARRIERS TO CULTURAL PARTICIPATION (BY GENERATION)

Unappealing
topic

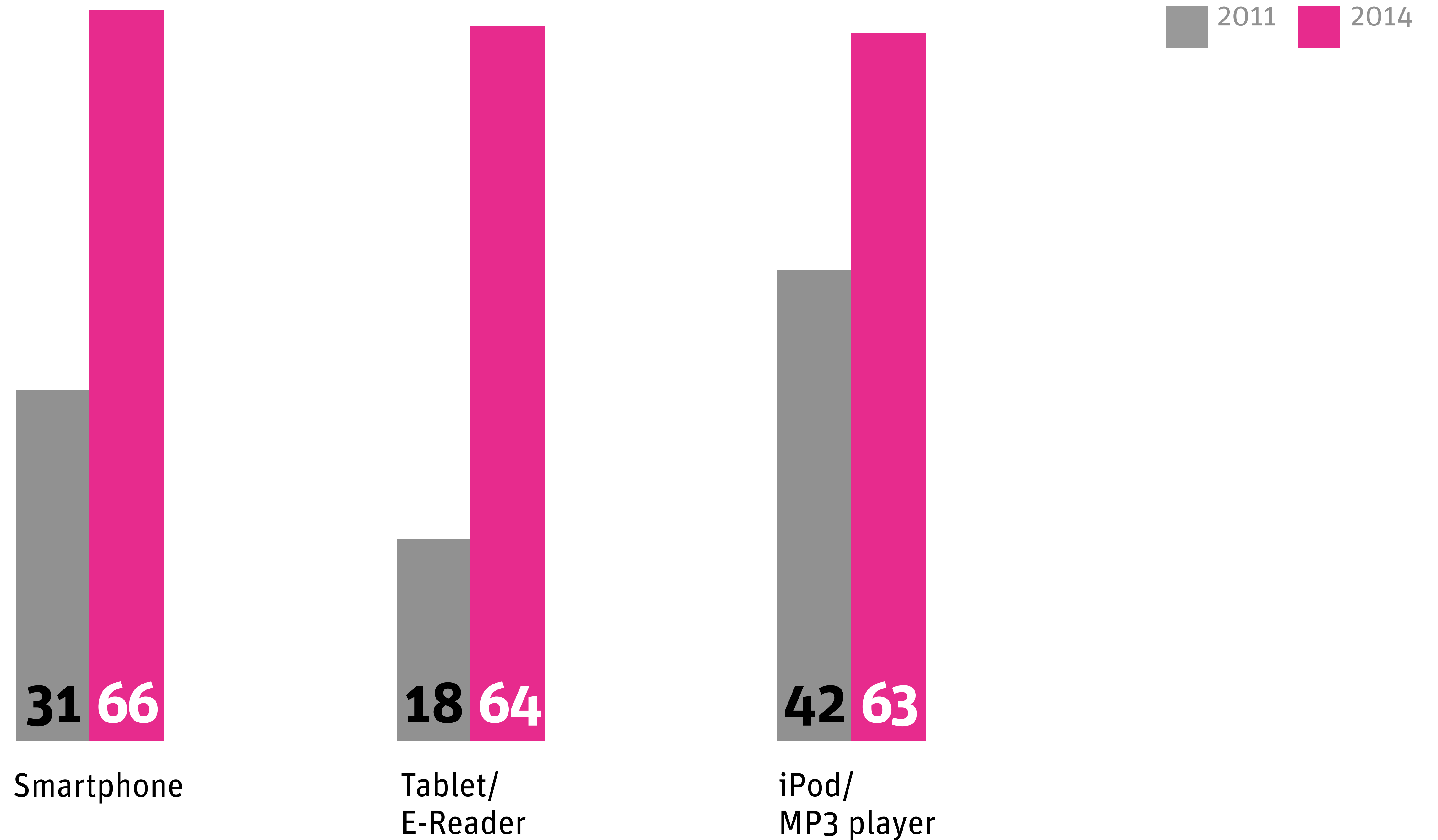


- M** Millennials
- X** Gen X
- B** Boomers
- P** Pre-War

Technology & On-Site Experience

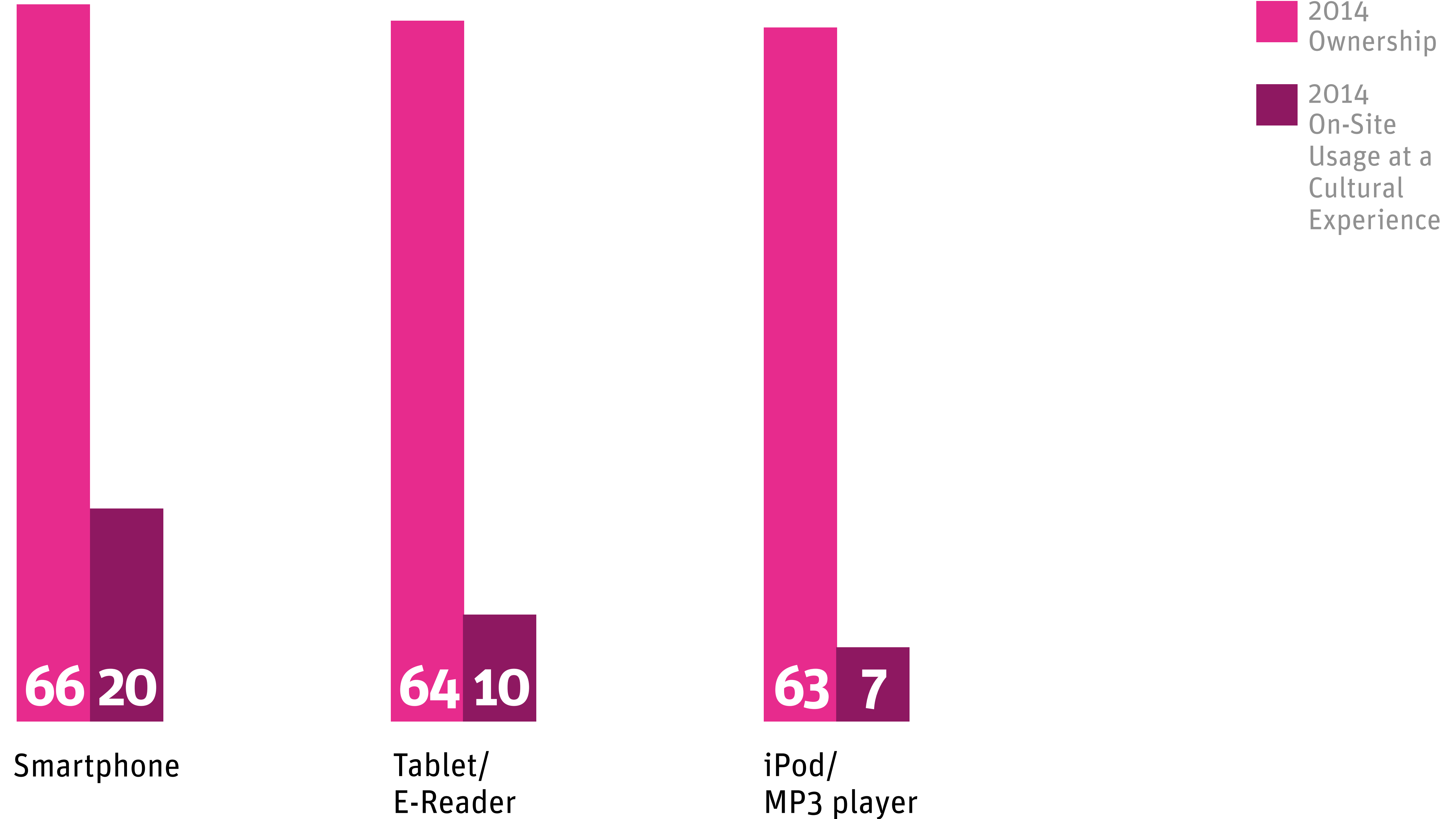
Ownership of mobile devices
has skyrocketed since 2011.

OWNERSHIP OF MOBILE DEVICES



Yet, few are using mobile devices to enhance their cultural experience on-site.

OWNERSHIP vs. ON-SITE USAGE OF MOBILE DEVICES



This is a transitional moment
for using technology in
cultural experiences ...

... and the audience is
leading the way in defining
the new norms.

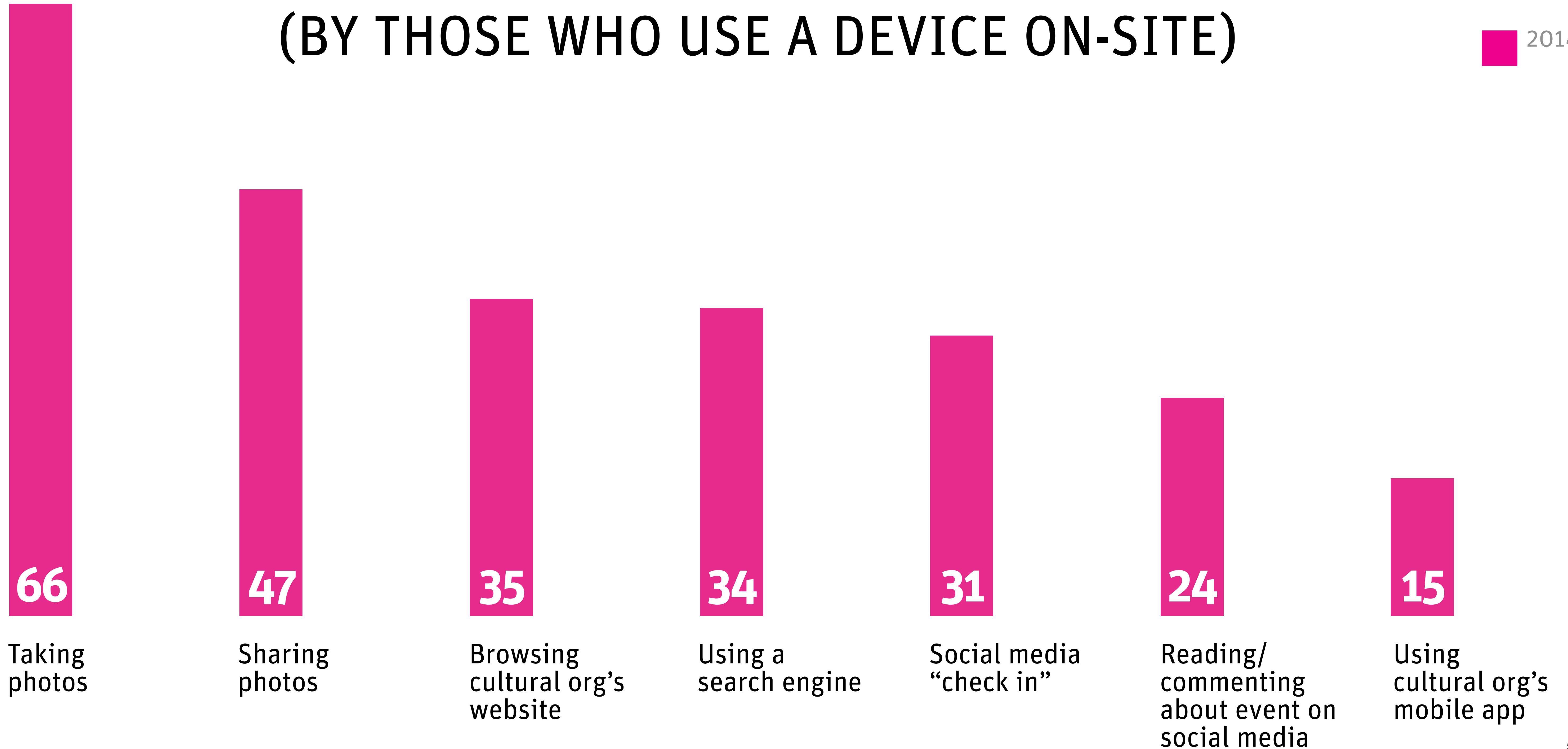


KEY INSIGHT: TECH USE ON-SITE

The “selfie moment:”
Tech-savvy audiences
are all about taking
and sharing photos
on their smartphones.

MOBILE DEVICE ACTIVITIES (BY THOSE WHO USE A DEVICE ON-SITE)

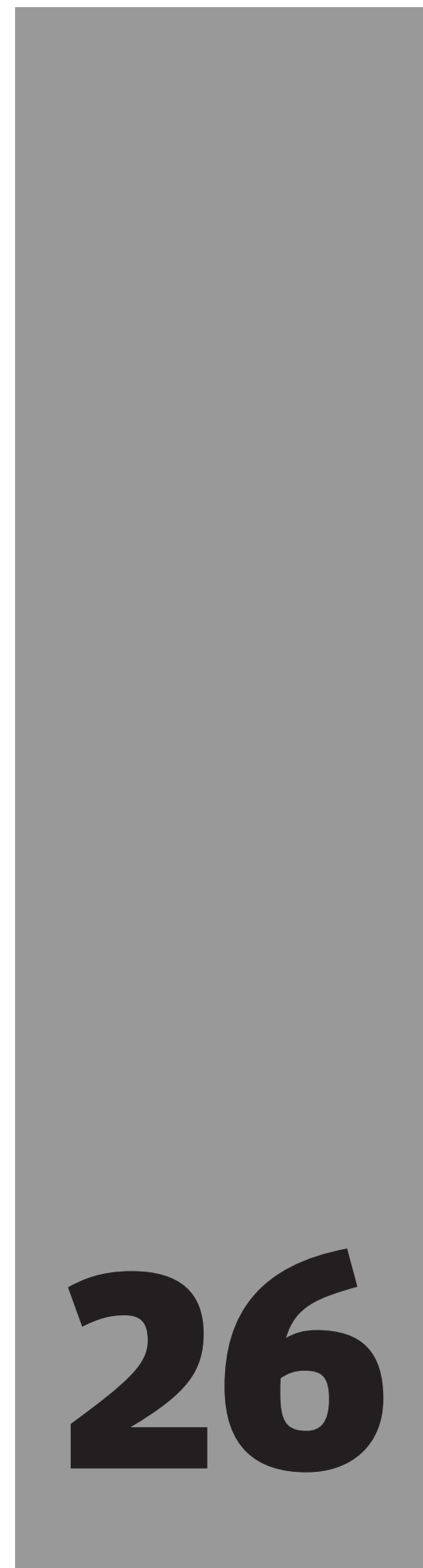
2014



Audience Loyalty

Loyalty continues to decline.

VISUAL ARTS



% w/Memberships

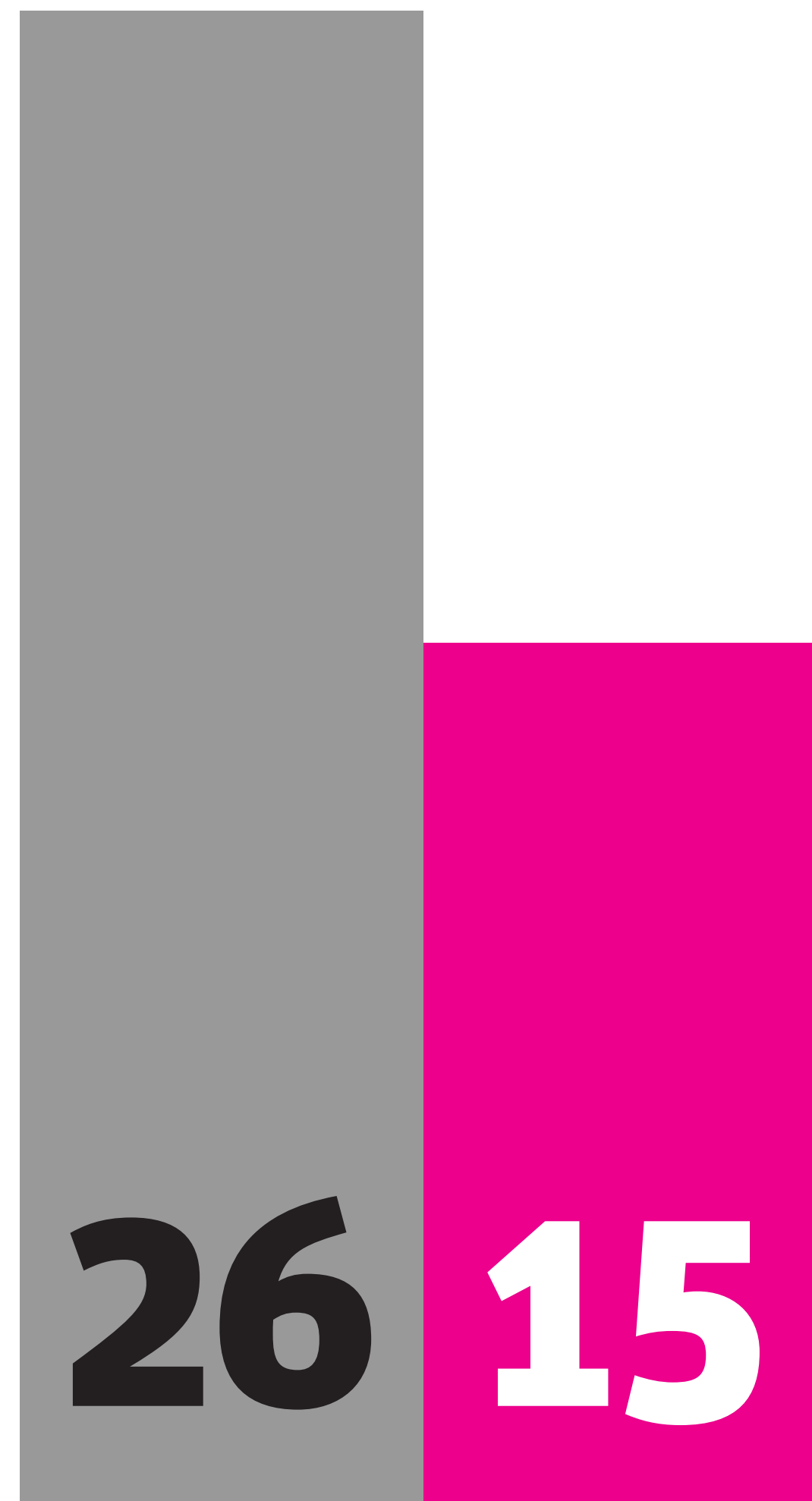
PERFORMING ARTS



% w/Subscriptions

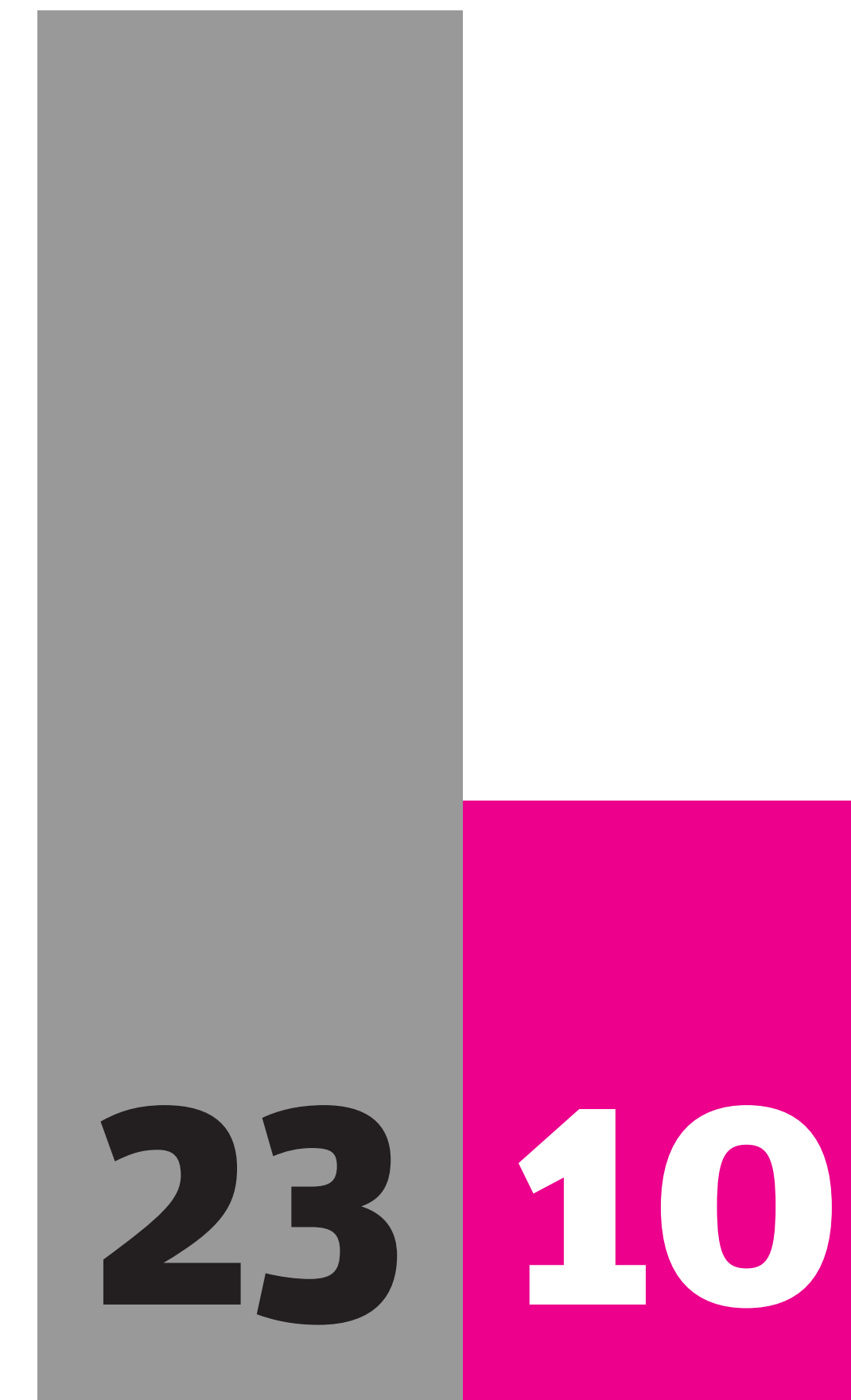
2011

VISUAL ARTS



% w/Memberships

PERFORMING ARTS

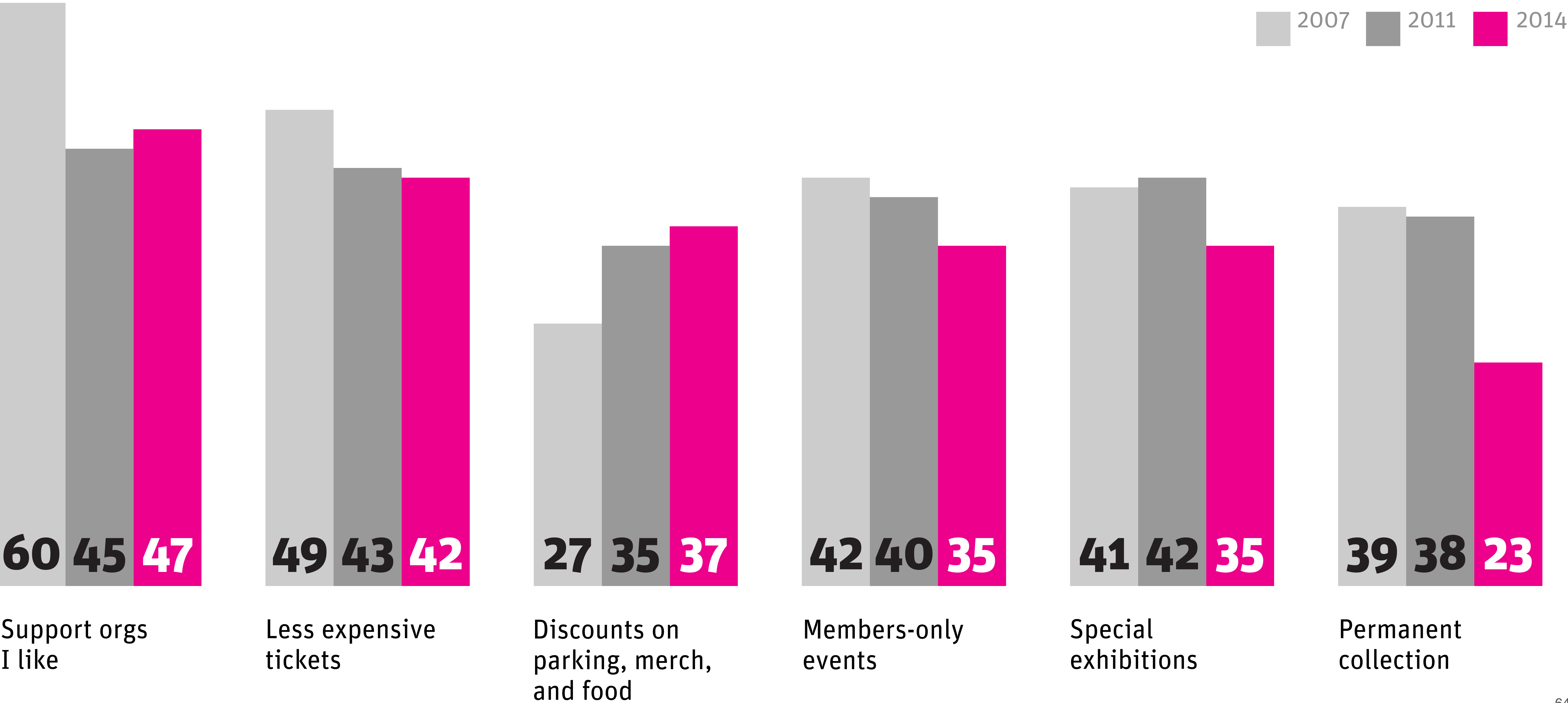


% w/Subscriptions

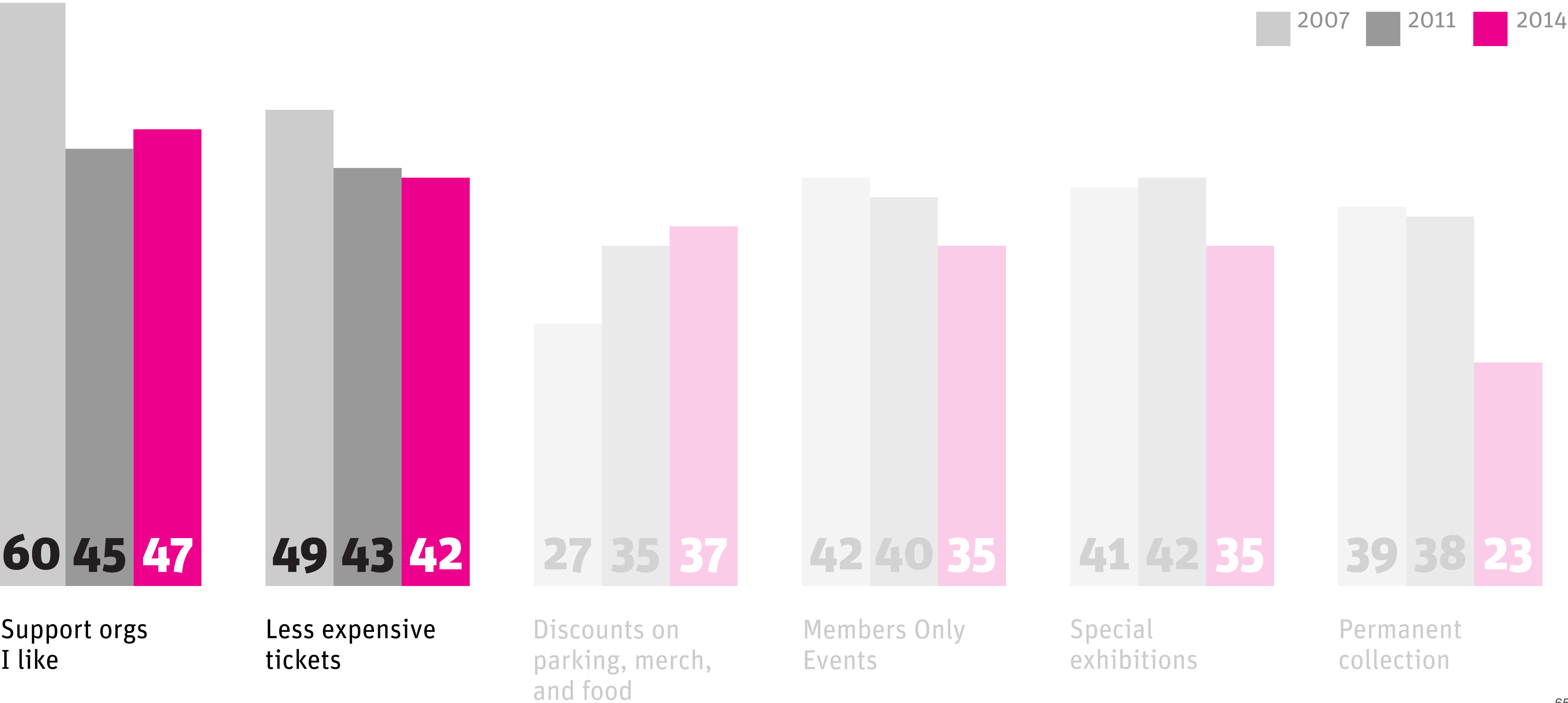


For visual arts membership,
affinity and value matter most.

MOTIVATIONS TO PURCHASE VISUAL ARTS MEMBERSHIPS

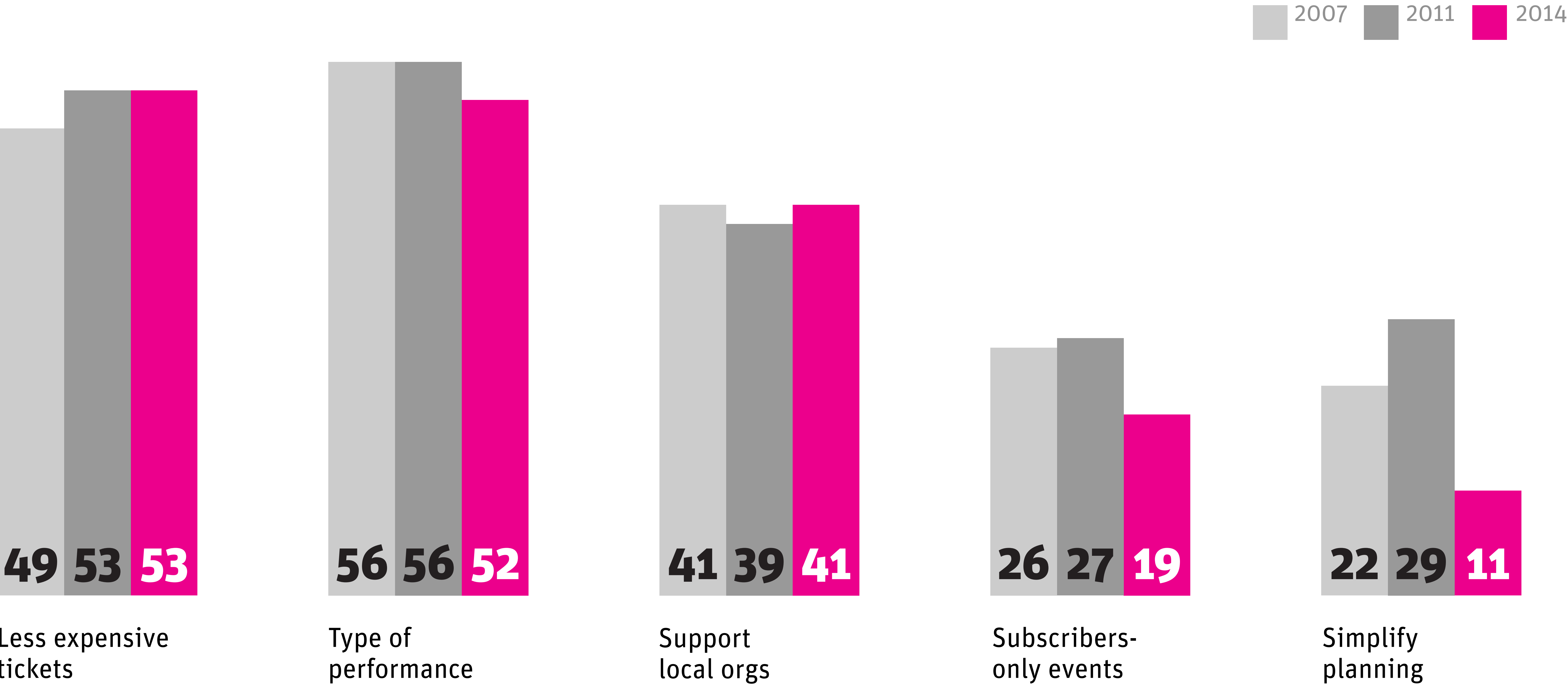


MOTIVATIONS TO PURCHASE VISUAL ARTS MEMBERSHIPS

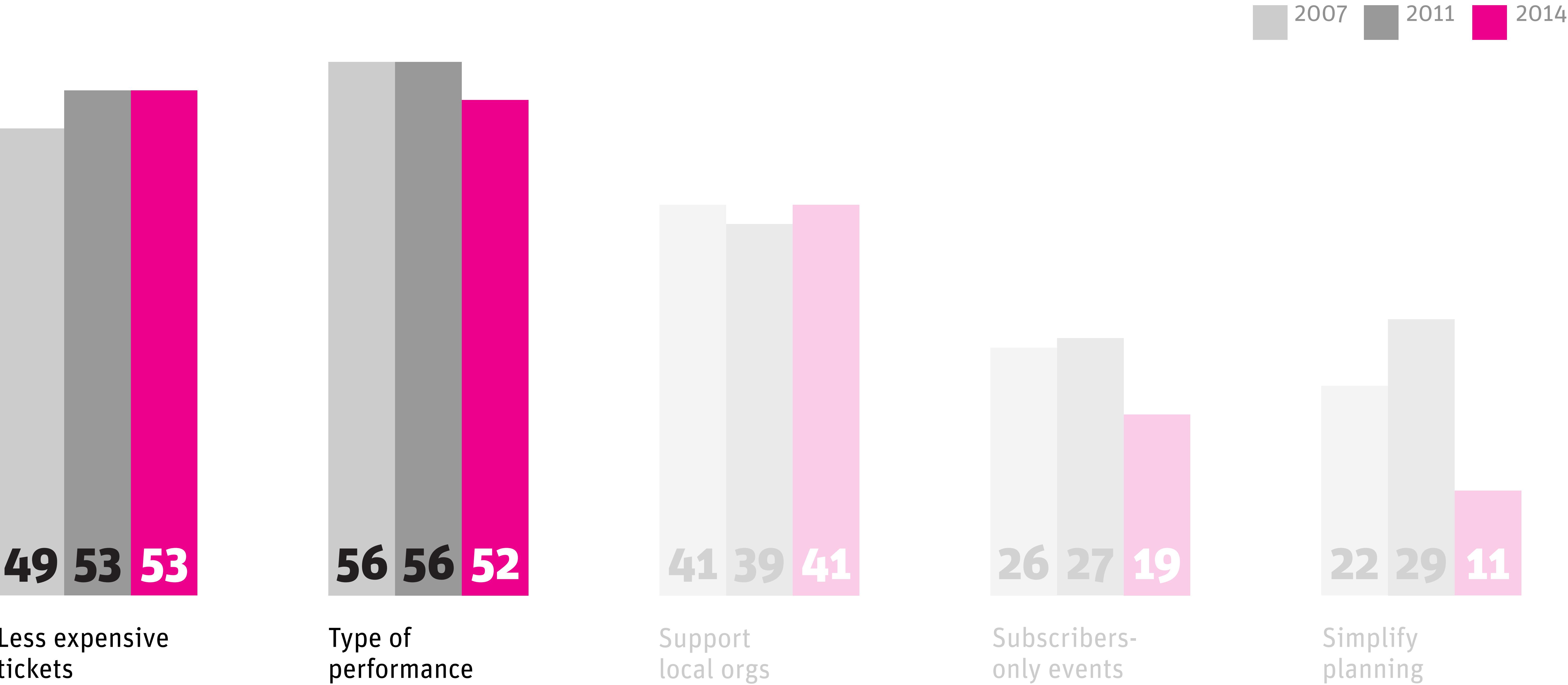


For performing arts
subscribers, value and
content steal the show.

MOTIVATIONS TO PURCHASE PERFORMING ARTS SUBSCRIPTIONS



MOTIVATIONS TO PURCHASE PERFORMING ARTS SUBSCRIPTIONS

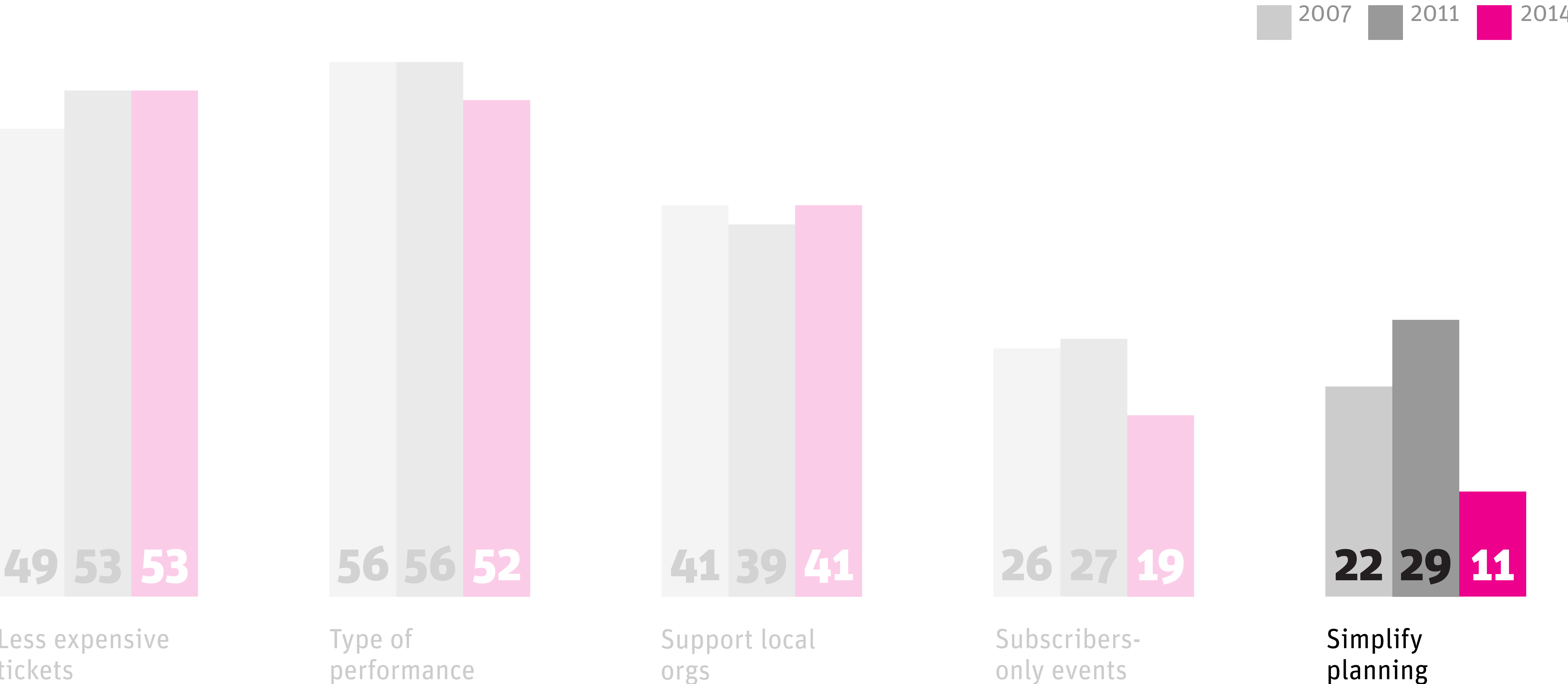




KEY INSIGHT:
PERFORMING ARTS
LOYALTY DRIVERS

DIY:
Fewer subscribers
want you to
choose for them.

MOTIVATIONS TO PURCHASE PERFORMING ARTS SUBSCRIPTIONS



What's on tap for
the future?

integrated
mobile activities

redefined loyalty models

multi-sensory,
multidisciplinary,
mixed-use

expanding
definition of
culture

Download Culture Track at:

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